

COVID-19

Facility Protocol Town of Deep River – Arena

PUBLIC SKATING



October 19th, 2020

1. Overview

The health, safety and well-being of our facility users and the community at large are of the utmost important to us. The purpose of this document is to formally outline the protocol for users to follow when using the Deep River Arena and its amenities. These protocols will remain in effect until government officials advise that public health and safety measures are no longer required.

2. Scope

The protocol applies to all users of our facility. This is a living document that can and will be updated as necessary, potentially with minimal notice. The Town of Deep River rental protocol may be changed or modified in order to ensure participant safety and adherence to regulations and guidelines as established by provincial and regional health authorities. This may include cancellation of ice rentals.

3. User Code of Conduct

- 3.1 Please ensure you are aware of the procedures and the importance of physical distancing upon entering the facility. Please relay the importance of this information to anyone accompanying you at public skating.
- 3.2 Patrons should ensure that they are not touching anything that is not necessary – proceed to your designated change room upon arrival.
- 3.3 The total number of patrons must not exceed any applicable gathering restriction. The Town of Deep River may require any patron(s) to leave the facilities and its premises forth with in the event that there is a determination by the Municipality that a gathering exceeds any applicable gathering restriction.
- 3.4 Facility Staff will not permit any horseplay among participants and, should staff witness any behaviour contrary to our guidelines, patrons may be immediately asked to leave.
- 3.5 Anyone entering the facility is expected to respect all protocols and direction by Town of Deep River facility staff.

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4. Screening

- 4.1 All patrons are expected to answer the self-assessment questionnaire (<https://covid-19.ontario.ca/self-assessment/>) prior to entering the facility for any activity. If the patron answered YES to any of the questions (see below), they are to immediately leave and return home to self-isolate:
- * Have you been in close contact with someone who is sick or has confirmed COVID-19 in the past 14 days?
 - * Have you returned from travel outside Canada in the past 14 days?
 - * Do you have any of the following: fever, cough, difficulty breathing, sore throat, trouble swallowing, runny nose, loss of taste or smell, not feeling well, nausea, vomiting, diarrhea.
- 4.2 The Town of Deep River will maintain an attendance list for each public skating session containing names and contact information. This will be maintained for a period of no less than 30 days and be provided to the Renfrew County District & Health Unit (RCDHU) as requested.
- 4.3 If you or anyone in your group has a positive test result for COVID-19 within 14 days of attending a public skate, this must be brought to the attention of the Town immediately.

5. General Public Safety Measures & Hygiene

- 5.1 Patrons must follow public health COVID-19 regulations and we encourage the use of precautionary measures being recommended by health authorities. Face masks must be worn at all times in public areas of the Deep River Arena – this includes the lobby, hallways, washrooms and dressing rooms.
- 5.2 The maximum number of patrons permitted during public skating is 25. Facility staff is not included in this number.
- 5.3 Spectators during public skating are discouraged. One parent or guardian per family is permitted for patrons under the age of 18.
- 5.3.1 Attendees who must remain in the facility during the rental must go to the designated seating area. Spectators must physically distance themselves in the stands.

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- 5.4 The Deep River Arena will operate in three zones – Arena Ice, 2nd floor (Mezzanine) and stands.
- 5.4.1 All Arena patrons must enter the facility using the main doors. Skaters will exit the facility using the blue double doors. Spectators must exit the facility through the main Arena doors.
- 5.5 Arena patrons can arrive no more than 25 minutes before the start of public skating and shall stay in the dressing room for a minimum of 15 minutes to a maximum of 25 minutes after the conclusion of the skate time to maintain physical distancing between ice users. Patrons will only be granted access to the facility by designated facility staff 25 minutes before the start time.
- 5.6 All patrons are to enter and exit the facility once. Coming and going during the public skate time is not permitted.
- 5.7 Patrons are to arrive as ready to skate as possible. Patrons are strongly encouraged to only bring a bag sufficient to carry their skates.
- 5.8 Patrons will be directed to a dressing room upon arrival. This will be regulated by arena staff. Dressing room capacity varies per room and spacing will be well marked. Patrons may only sit in designated spaces. Parents/guardians may enter only for as long as it takes to assist skaters.
- 5.9 It is imperative that users adhere to the dressing room instructions as advised upon entry.
- 5.10 Washrooms and dressing rooms are cleaned and sanitized before and after each scheduled program.
- 5.11 Commonly touched surfaces will be cleaned by facility staff after each rental.
- 5.12 Patrons are discouraged from bringing valuables inside the Arena.

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- 5.13 Patrons who fail to adhere to public health guidelines and/or the COVID-19 Facility Protocol will not be permitted to return to public skating.
- 5.14 Please keep the dressing rooms, player benches and stands clean of any garbage. Patrons must pick up after themselves and make use of the bins provided (i.e. no waste left on floor or benches). The Town of Deep River is not responsible for any items left behind by users.
- 5.15 Please bring your own hand sanitizer or use the hand sanitizer provided near the facility entrances.
- 5.16 No spitting, nose blowing or other bodily fluids on the ice or in any part of the arena, including the dressing rooms and benches.
- 5.17 In the event of an injury, first-aid support will be provided by facility staff.
- 5.18 All other facility rules and municipal by-laws apply.
- 5.19 It is the responsibility of patrons to stay up-to-date on the RCDHU's guidelines and Provincial regulations on sport participation and to adhere to any and all updates and changes.