

Deep River

*"Proud Home of
Canadian Nuclear Laboratories"*

*Spring and Summer
Newsletter 2016*

100 Deep River Road, P.O. Box 400, Deep River, Ontario, K0J 1P0
www.deepriver.ca Phone: (613) 584-2000 Fax: 613 584-3237 Email: townmail@deepriver.ca

FROM THE DESK OF THE MAYOR



Mayor Lougheed
(613) 584-2000,
Extension 130
jlougheed@deepriver.ca

Q & A with the Mayor

Question:

Why is my letter or concern discussed in public at a Committee or Council meeting? I thought the letter was private.

Answer:

Under the *Municipal Act* we are mandated to meet our community's needs and fulfill our responsibilities in an open and accountable manner.

When you write or call about a concern, it may require significant staff time to resolve or it may incur an expense that needs Council approval to make a change in the budget. The matter may also be of general public interest. These and other criteria may indicate that your concern needs to be placed on a Committee and/or Council agenda to determine the best course of action.

Example:

A letter and petition to make changes at the Marina brought to our attention a greater concern about the existing policies, rules and regulations including rates and fees for long term planning for replacement of docks, buildings, etc. The Mayor and Council also learned of concerns and problems with the day to day operations of launching, service pumps, docking for both temporary and permanent slips, and more.

The concerns around the Marina have resulted in a study to put in place fair, transparent and financially accountable systems, policies and directives. We want to take care of our staff as well as the marina users. All reports have been and will continue to be presented to Council in open session so you may hear the discussion and debate and the final recommendation for action.

Your elected members also live in this community. As individuals, it can be difficult to talk in public and debate a matter knowing that an issue may be controversial, and that we are always under public scrutiny. But our job and process is important. Our responsibility is to you, whether dealing with a difficult matter or together celebrating the people of Deep River.

Question:

If this is true then why does Committee and Council go into closed session or in-camera sessions and meet behind closed doors to make decisions?

Answer:

Municipal government is considered to be the level of government closest to the people and the most accessible. Every decision made by Council has some impact on each resident in their everyday lives, whether we are dealing with water, wastewater, parks & facilities, partners within the community such as our schools, hospital and businesses.

Under the *Municipal Act*, all meetings are open to the public except for some specific circumstances. The *Municipal Act* sets out strict direction on when a Council can go into closed session. Some of these exceptions include:

- Security of municipal property
- Personal matters of an identifiable individual, including municipal or local board employees
- Proposed or pending land acquisition or sale
- Labour relations or employee negotiations
- Litigation or pending litigations
- Advice that is subject to solicitor / client privilege

Our policies and procedures not only reflect the commitments made by your elected officials during the election campaign, but also adhere to the regulations for meetings under the *Municipal Act*.

MAYOR 2015 YEAR IN REVIEW

Now that the first year of this Term of Council, it is important to reflect and present an overview of the work completed and directions that this Council has taken, following the Election Mandate received from the residents and voters in Deep River.

Our term began with a Council Orientation and continues with regular education programs and training, in areas of media training, better understanding of Town assets & buildings. At times the challenges presented to the Office of the Mayor and Council have been greater than expected, but with changing processes, policies and stronger team development, we have been able to continually address matters of importance to our community.

The goal of our initiatives has been to set in place a system of processes, resources and community outreach standards, so decisions would not be based on emotion or past practices, but rather focus on evidence based decision making with new or refreshed approaches.

Our “team” has grown, not only between Council Members and Staff, but also with our connections to community groups and organizations, our neighbouring municipalities, and ongoing regular contact with our major employers, including CNL, Garrison Petawawa and the Deep River and Area Hospital.

Because of these partnerships we have been able to accomplish a great deal of work, laying the foundation and setting the stage for a strong and healthy future for Deep River. Initial work began with:

- ☑ Establishing a new Procedural By-law
- ☑ Implementing a Code of Conduct for Council, Committee members and staff
- ☑ Standing Committees of Council and setting meeting schedules
- ☑ Defining the format for citizen involvement through the Citizen Advisory Committees
- ☑ Appointing citizens to the 4 Citizen Advisory Committees, and the 70th Anniversary Committee

These ongoing Citizen Advisory Committees include:

- ☑ Accessibility
- ☑ Environment
- ☑ Housing, and
- ☑ Economic Development

Council anticipated that this term would be focused on putting good systems in place and addressing strong financial planning. Rather than ribbon cutting this Council is concentrating on putting “our house in order” so we can plan for the future. Many documents that are the basis for sound municipal decisions were found to be outdated or missing. The first year, we undertook the task of implementing new and updating old guiding documentation that serve as a foundation.

Some of these documents involve Land-use and Planning:

Strategic Plan	Tool to set priorities and identify common goals to shape and guide what we do, with a focus on the future.	Completed. Specific dates and assignments are to be done.
Official Plan	A high level framework to guide land use development in a community. The guiding force to answer the question of what Deep River will look like in 20 years.	Planned completion—December 2016. Currently on track—50% complete.
Asset Management Plan	Improve infrastructure planning and the logical renewal of Capital assets with a sensible financial cash flow plan.	Completed December 2015
Forest Management Plan	Cooperative partnership set up with County of Renfrew Forestry Staff	Ongoing
Marina Comprehensive Review	Update policies and financial plans for marina needs and uses.	Completion 1st Quarter 2016 followed by implementation.

MAYOR 2015 YEAR IN REVIEW

Other work that has been going on relates to our finances. Initial review in the first months following the election indicated that our reserves were low and our overall debt is high. Our population has remained relatively unchanged over the last decade and has declined by almost 30% from the high point when the population reached almost 6,000 people. There has been limited growth and few new businesses to help with the tax base. This has meant that the financial burden must be carried by the present residents and businesses. Our long term goal is to attract new residents and business. The list of capital projects for a 70 year old community is long. Rates and fees were adjusted and the tax rate increase at 10% was a careful decision of Council in our first budget for 2015. These were all considered with great care, knowing that this dramatic a change is hard on citizens, especially those with low to modest incomes. Since then we have received an Audit Report that more clearly indicates a critical financial position that must be addressed with restraint and careful planning. As a result of this information, your Council is committed to putting Deep River in a strong financial position for the future and remaining diligent and controlled in spending your hard earned tax dollars.

Key Areas of Focus Continues to Include:

□ Implementing the recommendations of the Auditor □ Maintaining and strengthening our focus on short and long term Budget Planning, utilizing the Asset Management Plan as one key tool □ Establishing the Community Grants Program for fair distribution of funds for community based organizations and their initiatives □ Rebuilding our reserves and lowering our debt □ Establishing a budget process that is completed earlier in the year to give us the best opportunity to tender for projects. Approval of the budget by February 2016 , rather than March or April approvals, as in past practice □ Managing energy consumption for town facilities and the community at large through initiatives such as the installation of LED streetlights, solar panels and energy audits □ Receiving quarterly reports from staff to closely monitor performance, budget and stats. Of course, as Council deals with these major areas, there is the day to day work to be done in partnership with citizens, businesses and strategic partners.

Oversight and Direction for Organizational Work

□ Changes to our hiring practices to be open, transparent and fair □ Encouraging and supporting upgrading the skill and education of our staff, including a focus on succession planning □ Commencing a policing review with a request for costing to the OPP □ Completed Pay equity review; continuing to assess the organizational chart of positions and responsibilities for our staff □ Hiring of new Treasurer; we welcomed Mr Nadeem Dean mid-year.

Commitment and Work of Our Citizen Advisory Committees

Numerous projects have been completed or are underway. Council members were assigned to each committee as a Liaison to Council; with Mayor as an ex officio member. In part, these are some highlights:

Housing

□ Senior Housing Survey completed □ Housing Forum to be held in 2016 □ Citizen participation in Official Plan meetings □ Meetings with landowners and potential investors

Economic Development

□ Completion of First Impressions Community Exchange Program with Bancroft, Ontario □ Business pages developed to attract newcomers for homes and business □ Promotional video developed □ Small Business Forum

Environment

□ Maintaining a focus on recycling & initiatives to extend the life of the landfill site
□ Initiating supportive actions that are part of our Forest Management Plan in replanting and greening of our community

Accessibility

□ Joining Housing Committee to work on accessible housing needs. □ Creating a template to assess accessibility of various buildings.

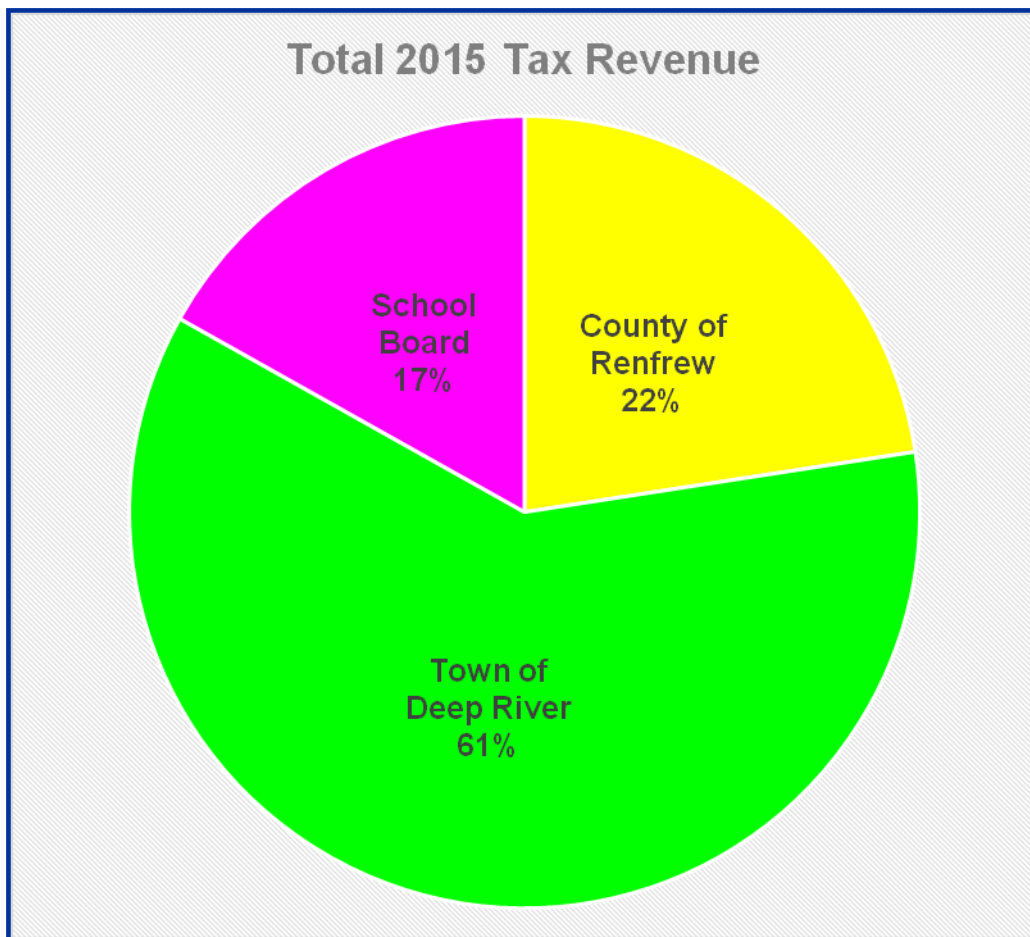
In addition to all of these activities, in March of this year, volunteers on the 70th Anniversary Committee generously gave of their time and talent to provide us with activities and events to celebrate our 70th Anniversary. Their Facebook page tells the story of all the achievements and of a community that came together on short notice to celebrate who we are, where we have come from and what we hope for the future. This celebration saw some wonderful activities and challenged others. Although a year of hard work and not a lot of glamour, we did enjoy the many great events and happenings, including Deep River Days, the opening of a permanent Art Gallery in Town Hall and the start of the Deep River Nuclear Heritage Committee. I am pleased to present this report of the year in review as a summary of key areas; it would be impossible to address all the meetings and contacts in detail and therefore this report represents the highlights.

ADMINISTRATION

Residential Property Taxes

Your Town of Deep River property taxes are collected and split into 3 revenue streams to support 3 local organizations in accordance with Provincial Government legislation. Illustrated below is the distribution of revenues that fund each of the organizations. As you will see, the Town of Deep River received \$0.61 cents from every tax dollar that you paid in 2015. The County of Renfrew received \$0.22 cents and the remaining \$0.17 cents was collected and dispersed to the school board that you have identified to receive your support. You may check your tax bill or call the Finance Department at (613) 584-2000 extension 109 to determine which school board receives your tax support

Richard McGee
CAO/Clerk
(613) 584-2000,
Extension 126
rmcgee@deepriver.ca



Revenue	Upper Tier County of Renfrew	Lower Tier Town of Deep River	Education
Total 2015 Taxes	\$1,421,449	\$3,816,248	\$1,062,600
Total Payment in Lieu	\$499,722	\$1,326,112	\$996,004
Grand Total	\$1,921,172	\$5,142,360	\$2,058,604

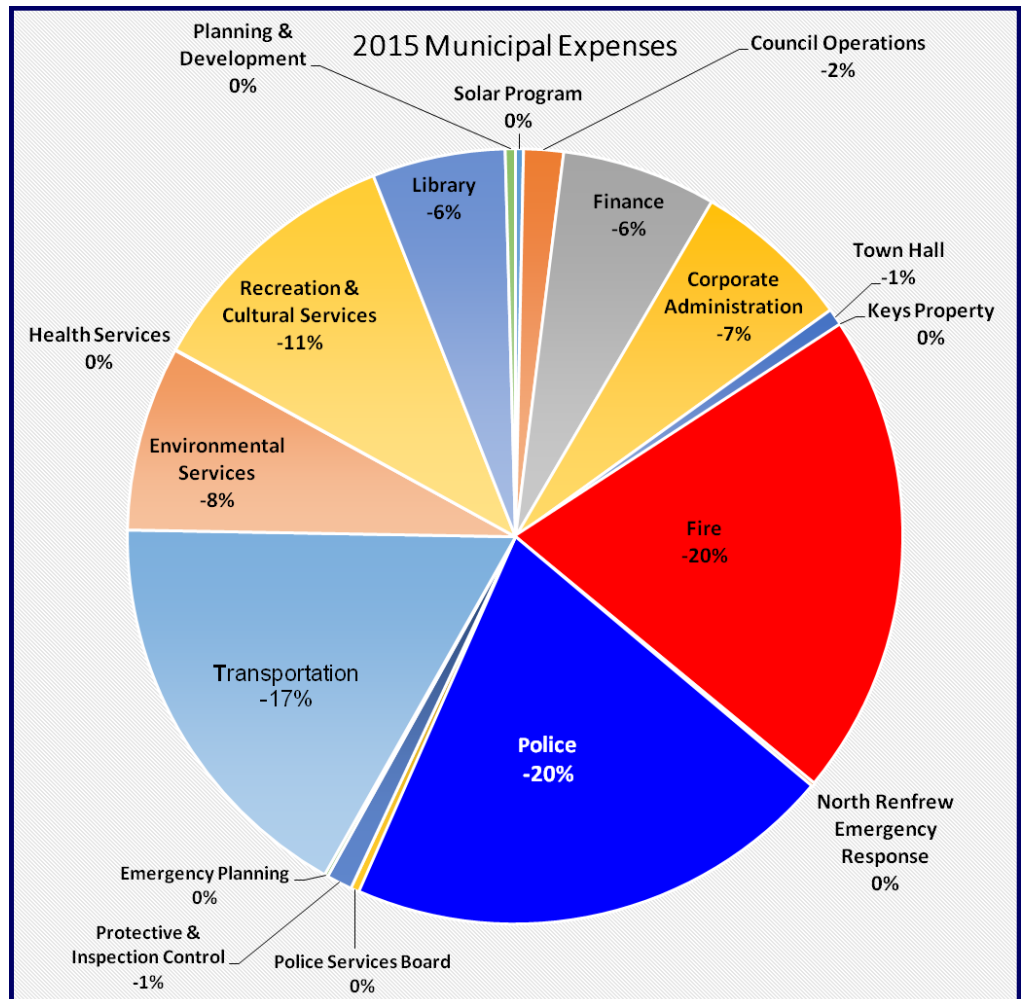
ADMINISTRATION

How Your Municipal Tax Dollars are Spent

The information and charts below highlight how each of the \$0.61 cents of your municipal portion of your property tax dollar were spent by the Town of Deep River Council and staff in 2015. Over the past 18 months, a substantial amount of time and effort have been devoted to improve the Town's financial position. Increased diligence and oversight by staff and Council have paid dividends with a dramatic shift in financial position in 2015 resulting in a net operating surplus, correcting a trend of substantial financial deficits posted in 2011, 2012, 2013 and 2014.

Program	2015 Municipal Expenses
Solar Program	21,746.58
Council Operations	-109,469.61
Finance	-426,072.14
Corporate Administration	-439,023.91
Town Hall	-47,355.22
Keys Property	-2,129.07
Fire	-1,334,370.09
North Renfrew Emergency Response	9,984.39
Police	-1,355,163.53
Police Services Board	-23,545.60
Protective & Inspection Control	-70,312.59
Emergency Planning	9,953.70
Transportation Services	-1,130,538.48
Environmental Services	-509,290.26
Health Services	2,194.76
Recreation & Cultural Services	-728,696.57
Library	-366,697.21
Planning & Development	-28,326.71
Total Expenses	-6,527,111.56

The Town of Deep River will continue to work conscientiously to improve processes and performance. If you have questions relating to your 2016 property tax bill, please feel free to call the Town of Deep River Administration Office at (613) 584-2000 extension 111 or 109 or by Email at: ndean@deepriver.ca or slachance@deepriver.ca.



ADMINISTRATION

What Tax Payment Options are Available to Me?

The Town of Deep River's **Pre-Authorized Payment Plan** offers the convenience of paying your taxes over 12 months through automatic withdrawals from your bank account. If you wish to enroll in this plan, please submit a completed enrollment form. The Tax Office needs to receive your form prior to the first day of the applicable month you wish pre-authorized payments to begin, not including months when property tax payments are due.

You can call (613) 584-2000 extension 111 or 109 or by Email at: ndean@deepriver.ca or slachance@deepriver.ca to request a Pre-Authorized Payment Plan enrollment form;

OR

You can download the form through the Pre-Authorized Payment Plan link on the Town of Deep River Website at www.deepriver.ca/userfiles/file/finance/TAX%20PAP.2011.pdf

OR

You can pick up a copy of the form at the Main Floor Reception Desk at Town Hall, 100 Deep River Road.

You may also pay your Town of Deep River property taxes on-line through most financial institutions.

When are Tax Payments Due?

Your tax bill and remittance stubs show the remaining 2016 tax installments and their due dates. Interim taxes are due the last business day of February and May. Final taxes are due the last business day of August and November. Supplementary taxes are due on various dates depending upon the date of issue. Please check your tax bill for information on penalties and charges that apply to late payments. Property owners using the Town's Pre-Authorized Payment Plan receive a statement showing automatic withdrawal dates and amounts.

Who Can Answer My Property Tax Bill Questions?

We're here to help. You can reach us at (613) 584-2000 extension 111 or 109 or by Email at: ndean@deepriver.ca or slachance@deepriver.ca between 8:30AM and 4:30PM, Monday to Friday. The telephone lines in the Tax Office are always very busy for the first few days after the tax bills are mailed. We apologize for any inconvenience this may cause.

Who Can Answer Questions about my Property Assessment?

Please call the **Municipal Property Assessment Corporation** at **1-866-296-6722** for information or questions relating to your property assessment and/or to obtain more information concerning the process to appeal the assessed value of your property.

What is the Deadline to File for Tax Rebate Programs?

The deadline for filing applications for 2016 property tax rebates for commercial and industrial vacancies and charitable organizations that are tenants in commercial properties is the last day of February 2017. Information on these programs is available at the Tax Office.

ADMINISTRATION



PAUL Dubé
Ombudsman

WHAT IS BILL 8?

This legislation makes historic changes to the Ombudsman's mandate, allowing the Office of the Ombudsman to help more Ontarians. It expands the Ombudsman's jurisdiction to municipalities, universities and school boards. The public can file complaints about school boards as of September 1, 2015 and municipalities and universities as of January 1, 2016.

As a resident of the Town of Deep River, you may submit a formal complaint by Email at complaints@deepriver.ca, by phone at (613) 584-2000 extension 126 or by visiting Town Hall at 100 Deep River Road and asking to speak with the Chief Administrative Officer. You will be asked to submit your complaint in writing in your own words. Complaints that may not be resolved by administrative staff will be referred to Council.

What is the Ombudsman's new mandate as a result of the Public Sector and MPP Accountability and Transparency Act, 2014 (also known as Bill 8)?

As a result of legislative changes, the Office of the Ontario Ombudsman will now oversee Ontario's 444 municipalities, 82 school boards, and 21 universities.

The Ombudsman will have the authority to investigate complaints about Ontario's municipalities including about municipal councils, local boards and municipally-controlled corporations, with some exemptions. The Ombudsman will also be able to investigate complaints about school boards including, but not limited to, handling complaints about individual schools, policies, procedures and facilities. Additionally, any university that receives regular and direct government funding will now fall within the Ombudsman's jurisdiction.

Who can complain to the Office of the Ombudsman?

Anyone who has a concern about a municipality, university or school board can complain, including residents, students, staff, parents, and family members. Under the *Ombudsman Act*, the Ombudsman has discretion not to investigate a complaint from someone who is not personally involved in the matter, but this is based on the circumstances of each individual case. The Ombudsman can also launch an investigation on his/her own motion.

How will oversight work?

People will be able to submit a complaint about municipalities, universities, and school boards the same way they submit a complaints about the 500 provincial government agencies the Ombudsman oversees now. Once the Ombudsman's Office receives a complaint – via phone, mobile app, email, web form, or in person – the Ombudsman's Office will assess the issue to determine if they can assist. They may provide appropriate referrals – including back to local oversight mechanisms – or they may be able to take action on the file to resolve the problem. The Ombudsman looks at each complaint individually.

What do I need to do, if anything, before complaining to the Ombudsman?

The Ombudsman is an office of last resort. This means that you first need to contact your municipality, school board or university and access any available complaint mechanisms or appeals before the Ombudsman can deal with your complaint. If you have a question about the complaint mechanisms available to you, you can call the Office of the Ombudsman at 1-800-263-1830, TTY (teletypewriter): 1-866-411-4211 or by Email at info@ombudsman.on.ca.

When you submit a complaint to the Ombudsman, you will be asked to provide any documentation, correspondence or other information that you have gathered which may be relevant to your complaint.

Does the Ombudsman replace local complaint mechanisms?

Our Office will not replace any local integrity commissioner, ombudsman, or other office that deals with complaints, but we can review decisions of those bodies to ensure the appropriate policies and procedures were followed. The Ombudsman encourages municipalities, universities and school boards to create or reinforce local ombudsman or other complaint mechanisms and accountability offices. If you have not already raised your complaint with a local complaint mechanism, we will refer you back to that office. Under the *Ombudsman Act*, the Ombudsman functions as an office of last resort.

What kind of municipal issues will the Ombudsman be able to investigate?

The Ombudsman will be able to investigate complaints about the administrative conduct of municipalities, including complaints about council members, local boards, and municipally-controlled corporations (with some exceptions). Issues the Ombudsman could look at (after local complaint mechanisms have failed to resolve the matter) include: conflict of interest, customer service provided by city staff, complaints about municipally-owned utilities, garbage collection, snow removal, or other municipal services. If you don't know if your complaint falls within the Office's jurisdiction, please contact Office of the Ombudsman and a staff member will advise you.

Can the Ombudsman refuse to investigate my complaint?

Yes. The Ombudsman has broad discretion not to investigate a complaint. The Ombudsman may consider, among other factors, the age of the complaint, if the complainant has sufficient personal interest in the subject matter, whether or not there is an alternative remedy for the complaint, if the complaint is considered frivolous or vexatious or if the matter involves a broader public policy issue. Each complaint is assessed on a case-by-case basis to determine if an investigation is warranted.

If I make a complaint to the Ombudsman, will my identity be disclosed?

Under the *Ombudsman Act*, all complaints, including the identity of the complainant, are confidential and investigations are conducted in private. However, depending on the nature of the complaint, it may be necessary for a person to consent to being identified to the applicable government organization so that their complaint can be thoroughly reviewed and investigated. In cases involving municipal closed meetings, given that the Ombudsman's role is limited to ensuring municipal councils and committees comply with the open meeting provisions of the *Municipal Act*, the identity of the complainant is not normally relevant and not normally disclosed.

Does the municipality, university or school board have to cooperate with the Ombudsman's investigation?

Yes, all municipalities, universities and school boards will be required under the *Ombudsman Act* to co-operate fully with the Ombudsman's office when responding to a complaint. The Ombudsman has very robust investigative powers, including the authority to issue summonses, require evidence under oath, and inspect premises. It is an offence under the *Ombudsman Act* to mislead the Ombudsman or to obstruct an Ombudsman investigation.

Will municipalities, universities and school boards have to accept the Ombudsman's recommendations?

The Ombudsman recommends solutions to fix problems of maladministration. She/he cannot overturn decisions made by municipalities, school boards or universities. Organizations don't have to act on the Ombudsman's recommendations, but historically, almost all of our recommendations have been accepted. We usually publish the results of major investigations and ask that the affected organization report back regularly on its progress, and monitor complaint trends closely. The Ombudsman can reopen an investigation if necessary.

Our Official Plan Review

An Exciting New Vision!

- ◆ Identification of new growth areas and public private partnerships for new servicing infrastructure in the undeveloped west end.
- ◆ Expansion of the commercial growth area along the Highway 17 corridor, including exploring alternatives that avoid the need for new, direct access entrances onto Highway 17.

- ◆ Promoting the revitalization of the down-



town area, including the marina and waterfront.

- ◆ Preservation and enhancement of the Deep River parkland and trail system – **Deep River is a one of a kind planned community.**



- ◆ Attraction of more CNL employees to minimize transportation and commute times. Deep River is the Company Town for CNL.
- ◆ Promotion of green energy initiatives and encouraging sustainable design elements in new construction, including Leadership in Energy and Environmental Design (LEED) certification.
- ◆ Upgrade and expansion of the water, sewage and storm water infrastructure required to achieve the desired community vision for Deep River.
- ◆ Extensive research and community consultation relating to affordable housing and senior's housing options.

- ◆ Extending sewage disposal infrastructure into single-service areas (i.e., water only) to avoid future development of partial services.
- ◆ Promotion of bicycle use and investment in related infrastructure including bicycle parking installations at public facilities, requirement for bicycle parking for new high-density residential and commercial development.

Official Plan Summary



The Town of Deep River is undertaking a review of its Official Plan to support the sustainability of the community. The goal of the review is to develop a new, community-based Official Plan through evidence based community consultation. Over the past year Council has appointed the Deep River

Official Plan Review Steering Committee to oversee two Official Plan Workshops (Planning Issues Identification and Community Visioning), and meetings with residents, mem-



bers of the business and land development communities, and representatives from Canadian Nuclear Laboratories (CNL). The community response has been extremely positive with an overwhelming desire for aggressive growth and development that will strengthen the social, economic and environmental fabric of the community. This vision will succeed by completing the following objectives:

- ◇ Attracting more employees from CNL and Garrison Petawawa to live in Deep River.
- ◇ Promote a diversity of housing types through intensification and the development of identified growth areas in the community.
- ◇ Maintain Downtown Deep River as a focus of economic, cultural, residential and recreational uses

Promote the Trans-Canada Highway (17) as a destination for commercial development that will benefit from access and exposure to this major transportation route through the Town.

Maintain and enhance the outstanding system of natural and landscaped open spaces, trail systems, Ottawa River waterfront and marina.

The key to implementing the community vision will be strong and collaborative relationships with CNL and Garrison Petawawa, the two major employers in the regional market area. In particular, the Town is exploring partnership opportunities with CNL on mutually beneficial initiatives, including the development of a new multi-use community/discovery centre aimed at promoting the nuclear science heritage and exciting new research being conducted at the Laboratories.

A strong partnership with the Government of Ontario is critical in order to plan for the necessary infrastructure and public service facilities required to serve existing and future residents of Ontario in the Town of Deep River. We look forward to working with the Province of Ontario and the Government of Canada on this exciting venture to strengthen and perpetuate the knowledge economy in Ontario and support innovation in the field of nuclear technology and lifesaving medical advancements.

PUBLIC WORKS

PROJECT UPDATE



Sean Patterson
Public Works Director
(613) 584-2000,
extension 108
Spatterson@deepriver.ca

Community Pool Facility

Construction began early this year and is scheduled to be complete at the end of April 2016. All demolition, deck and change room plumbing and deck installation is complete. Over the next two weeks tiling, pump installation, plaster and finish work is expected to be completed. The project is on schedule to begin filling, commissioning and training staff during the last two weeks of April.



CRL Waterline

Due to minimal frost this winter, R.G.T. Clouthier Construction, Ltd., were able to get an early start on the waterline project. Approximately 1.8 Km of watermain has been installed from the Booster Station location running east on Balmer Bay Road. This work has progressed well. It is expected that work on both the Booster Station and Water Treatment Plant will commence within the next four weeks. Due to spring load restrictions work is temporarily halted on Balmer Bay Road. Once final details are determined for temporary water services a construction schedule will be set for Algonquin Street and McElligott Drive. This project is currently on schedule and within budget.



Jackie Mellon
Administrative Assistant
(613) 584-2000,
extension 107
jmellon@deepriver.ca

LED Streetlighting

The LED Streetlight Installation Project is now substantially complete and an initial billing shows an immediate energy cost saving. Feedback from residents has been very positive on the new lighting.

2015 ANNUAL WATER REPORT

Ontario Water Regulations 170/03 requires that annual reports for water systems are made available to the Public.

The 2015 Deep River Drinking Water System Annual Report is available for review at the Town Hall, 100 Deep River Road in the Public Works Department, or on the Town website at www.deepriver.ca.

WATER RESTRICTIONS—MAY 1ST UNTIL SEPTEMBER 30TH, 2016

“Permitted Hours”: 7:30AM to 11:00AM and 6:00PM to 9:00PM ONLY

Watering Days:

Addresses ending in 0, 2, 4, 6 or 8 may water their lawns on “even numbered calendar dates”, i.e.: May 2, June 30, July 18, and August 6.

Addresses ending in 1, 3, 5, 7 or 9 may water their lawns on “odd numbered calendar dates”, i.e., June 3, July 15, August 21, and September 7.

Watering Restrictions apply from May 1st until September 30th (inclusive) as per By-Law Number 14-2001 (posted on the Town Website under Public Works at www.deepriver.ca).

PUBLIC WORKS

Community Cleanup Day

Saturday, April 23, 2016 - 9:00AM to 1:00PM

Register / start at Deep River Town Hall the morning of
and pick up a bag.

For more information or to pre-register a group or club
please call John at (613) 584-4903

ANNUAL SPRING CLEAN-UP

The spring clean up is scheduled to take place:

May 9th to 13th, 2016 (one week) East end of Town (East of Deep River Road)
May 16th to 20th, 2016 (one week) West end of Town (West of Deep River Road)

ITEMS ACCEPTABLE FOR PICK-UP

YARD WASTE

- ◆ Branches and brush (less than 4" in diameter, in biodegradable bags or bundled and tied)
- ◆ Leaf / Yard waste (in biodegradable bags)

METAL

- ◆ Pipes, ductwork, etc.
- ◆ Propane tanks (valve open, empty)
- ◆ Metal appliances (fridges and freezers must be tagged and refrigerant removed)

WASTE ELECTRICAL AND ELECTRONIC EQUIPMENT (WEEE)

NOTE: ONLY THE ITEMS LISTED ABOVE WILL BE PICKED UP.

In accordance with By-law No. 10-2012 no person shall use, or permit the use of, any land or structure within the Town of Deep River for dumping, disposing or accumulating garbage, refuse, or domestic or industrial waste of any kind.

Refuse must be contained on your property. *Please do not deposit waste on vacant lots or parkland. During spring clean up please place material on the shoulder of the road, next to your driveway.*

Please ensure items are placed at the curb by 7:30AM the day before collection begins in your area. Items may be set out as early as one week in advance of the scheduled pick up.

Upholstered furniture, mattresses, box springs, carpets and appliances will be picked up at residents' homes throughout the year by purchasing a permit at Town Hall. These items are no longer accepted as part of the Spring Clean Up Collection Program. A collection date and time will be scheduled when you purchase a permit.

ITEMS THAT WILL NOT BE PICKED UP INCLUDE:

Household garbage, recyclable materials, cardboard, construction and demolition material of any kind, furniture, mattresses and box springs, carpets, untagged fridges and freezers, large tree limbs / trunks / stumps, plastic toys, tires, household hazardous waste (HHW) such as motor oil, gasoline, paint cans, batteries, antifreeze, etc., and any other items not listed above.



PUBLIC WORKS

RESIDENTIAL TWO-STREAM RECYCLING PROGRAM

FIBRE RECYCLING BOX	COMMINGLED RECYCLING BOX
Household newspaper, magazines, catalogues, flyers and junk mail	Tin cans (place lid inside and pinch can so lid stays in), open and empty paint cans (not plastic with metal tops, handles and/or bottoms)
Boxboard/paperboard (cereal boxes—no wax bags inside, cracker boxes, tissue boxes, “paper” egg cartons—no eggshells, toilet paper, paper towel rolls)	Aluminum cans, pie plates, trays, paint cans and foil wrap (no foil with paper or plastic laminate),
Office paper (writing, typing, computer)	Clear and coloured glass food and beverage bottles and jars that are scraped and rinsed clean (no ceramics, tempered glass or mirrors)
Corrugated cardboard, brown craft paper bags, paper pet food bags (coated liner is acceptable)	Plastic food and beverage containers (#1 PET bottles, #2—#7 bottles, tubs and lids)
Soft cover books, hard cover books with spine and cover removed only	Milk and juice cartons, ice cream containers that are rinsed and clean
Shredded paper must be in an untied clear plastic bag	Grocery bags, outer wrap (from cases of water, toilet paper and paper towels). Put all together in one bag
Cardboard must be broken down into 2' x 2' and bundled and tied	

TIPS AND TRICKS FOR RECYCLING

Lay a small piece of cardboard (i.e. from case of pop) flat on top of other paper in the blue box to keep it from blowing away. The cardboard cover fits snugly inside like a lid!

A wax coated (i.e. banana) box can be used as an extra recycling container. The wax box is not recyclable so the contents will be collected and the box will be left for re-use. A regular cardboard box is also acceptable and both the box and its contents will be collected.

If you miss the pick up you can place your container(s) on the opposite side of the street (if not yet picked up) and it will be collected. Please be sure to label your container with your address so you know which ones are yours.

A stacking cart saves space at the curb and makes it easier to bring recycling to the curb. They are available at most department stores.

For further recycling information, questions or concerns please contact:

Beaumen Waste Management

Monday to Friday—8:00AM to 4:00PM at

1 (877) 335-1184

www.beaumens.com

or

The Town of Deep River

Monday to Friday—8:30AM to 5:00PM

(613) 584-2000, extension 107

www.deepriver.ca



Holiday Recycling Collection Changes

Victoria Day - Monday, May 23, 2016	Moves to Tuesday, May 24, 2016
Civic Holiday - Monday, August 1, 2016	No Change
Canada Day (Friday, July 1), Labour Day (Monday, September 5) and Thanksgiving Day (Monday, October 10) holidays are not collection weeks.	

FINANCE



Nadeem Dean,
Treasurer
(613) 584-2000,
Extension 111
ndeane@deepriver.ca

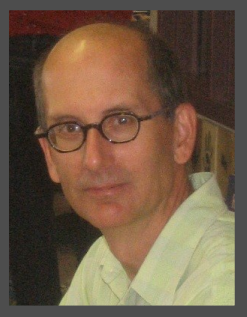
The water and sewer rates have been set for the interim billing in April, 2016. The rates are based on 50% of last year's total rates. The water rate per unit, for the April bill is \$290.00. The sewer rate per unit, for the April bill, is \$226.00. There are two water / sewer bills sent out per year, one in April and one in October.

*The bills are sent out at least 3 weeks prior to the due date.

Payments may be made at the bank, through on-line banking, telephone banking or at the reception counter at the Town Hall. If paying at the reception counter, please note that we ONLY accept cash, cheques or debit. Payments (CHEQUES ONLY) may also be dropped into the night deposit slot located inside the Police - Fire Department door. Payments received through the night deposit slot will not be issued receipts.

The Town offers a pre-authorized payment plan for water / sewer and tax payments. Forms can be picked up at the reception counter at the Town Hall or downloaded from the Town website at www.deepriver.ca. A VOID cheque or a form from the bank with the customers banking information is required for sign up. The pre-authorized payments are withdrawn from bank accounts on the 15th day of each month.

LIBRARY



Tom Wiwcharuk, CEO
Deep River Public Library
(613) 584-4244
Twiwcharuk@deepriver.ca

Preschool Story time continues to the end of May. For preschoolers, ages 3-5 this program features stories and crafts and is held every Tuesday and Wednesday from 10:15AM – 11:00AM. Phone the library at (613) 584-4244 for more details.



Social bridge is held every Wednesday, from 1:00PM – 5:00PM. This event, which is sponsored by the Friends of the Library will continue until the end of May.

The Friends of the Library will hold their annual Giant Book Sale on Friday April 29th from 7:00PM – 9:00PM and on Saturday, April 30th, from 10:00AM - 12:00PM.



The Library Arts Committee and the Potters Guild will present a show of ceramic art in the Program Room from April 4th – 27th.

The Library Arts Committee will hold a Multimedia Art Show in the Program Room from May 2nd to the 14th.



DEEP RIVER FIRE DEPARTMENT

In An Emergency Call 9 - 1 - 1



There's nothing like outdoor grilling. It's one of the most popular ways to cook food. But, a grill placed too close to anything that can burn is a fire hazard. Grills can be very hot, causing burn injuries. Follow these simple tips and you will be on the way to safe grilling.



GRILLING SAFETY TIPS

- ◆ Propane and charcoal BBQ grills should only be used outdoors.
- ◆ The grill should be placed well away from the home, deck railings and out from under eaves and overhanging branches.
- ◆ Keep children and pets at least three feet away from the grill area.
- ◆ Keep your grill clean by removing grease or fat buildup from the grills and in trays below the grill.
- ◆ Never leave your grill unattended.
- ◆ Always make sure your gas grill lid is open before lighting it.
- ◆ Always use long handled grilling utensils and heat resistant oven mitts to avoid burns from heat and flames.
- ◆ Keep a garden hose nearby, connected and ready for use in case of a fire.

PROPANE GRILLS

Check the gas tank hose for leaks before using it for the first time each year. Apply a light soap and water solution to the hose. A propane leak will release bubbles. If your grill has a gas leak and there is no flame, turn off both the gas tank and the grill and have the grill serviced by a professional before using it again.

SPRING & SUMMER FIRE SAFETY TIPS!

IN THE HOUSE

- ◆ Test your smoke and carbon monoxide detectors, change batteries immediately if needed.
- ◆ Check your fire extinguishers.
- ◆ Ensure you have an emergency preparedness kit in case of incidents such as power outages and flooding.
- ◆ Practice your families fire escape plan so everyone knows what to do in case of an emergency
- ◆ Windows should be checked to ensure they open and close properly, in case they are needed as an exit
- ◆ Properly store household chemicals and never mix cleaning agents
- ◆ Recycle: Get rid of old newspapers, magazines and junk mail. These items tend to pile up and can greatly contribute to the severity and spread of fire.
- ◆ Check and clean filters above stove.
- ◆ Pull refrigerator out and vacuum or dust the coils.
- ◆ Always keep stairs and landings clear for safe evacuation in event of an emergency.



DEEP RIVER FIRE DEPARTMENT

In An Emergency Call 9 - 1 - 1

AROUND THE HOUSE

- Make sure your address numbers are up and visible from the street
- Maintain a clear 'fire zone' of 10' around structures
- Check outdoor electrical outlets and other electrical appliances for animal nests and to ensure proper wiring
- Keep 100' of garden hose with an attached nozzle connected and ready for use
- Remove leaves and trash from car ports and garages: Combustible materials are dangerous if they are exposed to heated automobile components, especially under the vehicle
- Clean up and properly store paints, pool and yard chemicals
- Check fuel containers for leaks and make sure they are properly stored
- Let power equipment sit for approximately 30 minutes before placing it inside to be sure there is no possibility of fire.

OPEN AIR BURNING

Open air burning is NOT permitted in close proximity of buildings in the Town of Deep River unless approved in writing by the Fire Chief under the authority of the *Ontario Fire Code*.

The *Ontario Fire Code* regulates open air burning and states:

*2.6.3.4. (1) Open-air burning shall not be permitted unless **approved (by the Fire Chief)**, or unless such burning consists of a small, confined fire, supervised at all times, and used to cook food on a grill or a barbecue.*

Requests to have an open air fire (including campfires) in the Town of Deep River must be forwarded to the Fire Chief in writing for consideration. Out of respect for neighbours, persons with breathing problems and / or allergies to smoke and airborne particles, the environment and fire prevention generally - open air burning requests are rarely approved. The following conditions are normally required prior to being approved at the discretion of the Fire Chief:

The open air fire **must**:

- be small (no larger than 1m³),
- must be 75M (~250 ft.) from any building or fence/structure
- be supervised at all times by a minimum of one responsible person 18 years or older
- consist of only "clean" wood. No painted or treated wood or plastics or materials other than clean wood may be burnt
- be able to be extinguished completely at anytime so that it is cooled to approximately 25 degrees C (i.e. have a garden hose available)
- be completely extinguished prior to leaving it unsupervised
- not be lit on foggy or rainy days
- not be lit where/when the smoke will bother neighbours or hamper driving visibility
- If approval is given to conduct open air burning under 2.6.3.4. (1) of the *Fire Code*, the homeowner/ responsible person(s) must contact the Deep River Fire Department by telephone at (613) 584.2000 extension 120 prior to setting the fire and after completely extinguishing the fire to approximately 25 degrees C.

PLEASE NOTE:

The use of "chimineas" and factory-built or homemade outdoor fireplaces or fire pits which burn solid fuel (i.e. wood) are considered to be open air burning and are not permitted under 2.6.3.4. (1) of the *Ontario Fire Code* unless approved by the Fire Chief. As an option, approved appliances such as propane or natural gas-fired outdoor units can be used providing the manufacturer's and Technical Standards and Safety Authority (TSSA) installation requirements are strictly adhered to.

BUILDING DEPARTMENT



Robert Labre
CBO/Property
Standards/By-Law
Enforcement
(613) 584-2000,
extension 106
rlabre@deepriver.ca

WHAT IS A BUILDING PERMIT?

A building permit is an official approval to proceed with a construction project. It is intended to ensure that the project complies with local standards for land use, zoning and construction. These standards are intended to ensure the safety of current and future owners and occupants and enforcement of zoning and land use policies.

Specific issues that the building permit process may address include structural integrity, zoning, sanitation, water and sewer lines, fire safety and electrical service.

For example, when you try to sell your house, the buyer's inspection may discover remodeling or additions that were not properly constructed and may not be completely up to code. This can prevent you from selling the house and may require that you undo the previous work and start again - this time with a permit. You would need a building permit and possibly other permits, to build a new structure or convert existing space into a living space. The following examples are construction projects that will require a building permit.

A BUILDING PERMIT IS REQUIRED FOR:



- A new building over 10 square meters
- An addition to existing building
- Renovations, alterations and repairs
- A garage, porch, deck addition
- Rooms in a basement or attic.
- Enclosing a porch or deck
- Raising or excavating to add a basement
- A shed larger than 10 SQ.M.
- HVAC or fireplace
- Siding, roofing, re-shingling
- drywall, vapour barrier, insulation
- demolition of any structure
- Plumbing

IF YOU ARE NOT SURE CALL THE BUILDING INSPECTOR:

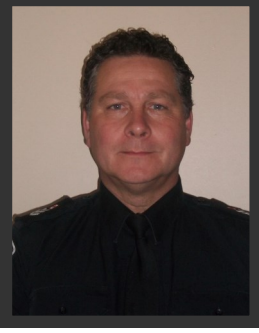
Robert Labre
Chief Building Official \ Property Standards \ By-Law Officer
Town of Deep River
Phone: (613) 584-2000, extension 106
Email: rlabre@deepriver.ca



Victoria Day	May 23, 2016
Canada Day	July 1, 2016
Civic Holiday	August 1, 2016
Labour Day	September 5, 2016

DEEP RIVER POLICE SERVICE

"Serving our Community"



We are looking forward to the community having a safe spring and summer. Please help us achieve this by following some of these tips:

Ontario's Distracted Driving - Do not text while driving your vehicle!

In Ontario, it is illegal for drivers to talk, text, type, dial or email using hand-held cell phones and other hand-held communications and entertainment devices. Research shows that drivers who use cell phones are **four times more likely to be in a collision** than drivers who focus on the road. When drivers take their eyes off the road for more than two seconds, **their crash risk doubles**.

Examples of hand-held devices include: iPods, GPS and MP3 players, cell phones, smart phones, laptops, DVD players. If convicted of distracted driving, a fully licensed driver will receive:

- A fine of \$400, plus a victim surcharge and court fee, for a total of \$490 if settled out of court
- A fine of up to \$1,000 if you receive a summons or fight your ticket, and
- Three demerit points applied to your driver's record.

Police Chief Swarbrick
(613) 584-2000,
Extension 125
bswarbrick@deeperiver.ca

CYCLISTS

Spring is almost here, be extra cautious on the roads, children are excited and will be out riding their bikes.



Cyclists must obey all traffic laws; they have the same rights and responsibilities. Cyclists cannot carry passengers if the bike is only meant for one person. Cyclists must ride to the right edge of the roadway wherever possible. Cyclists must walk their bicycles across the street at a pedestrian crossover.

Cyclists under the age of 18 must wear an approved helmet.

Cyclists under 16, parents must ensure the child wears the helmet.

*****ADULTS***** Helmets can greatly reduce death if

the risk of permanent injury or you fall or collide; it is highly recommended you wear a helmet.

CROSSWALKS

Police are asking drivers to be aware of pedestrians at all times when coming up to crosswalks. We would like to make it clear that when a pedestrian is crossing, you must come to a complete stop until the pedestrian has safely reached the other side. It is not only the safest option, it makes the pedestrian feel safe as well. There may be a child/adult running behind the pedestrian that you may not see and if you proceed without the pedestrian getting to the other side you may cause an accident. Police urge drivers to take their time driving especially around the two crosswalks in Deep River.



CROSSWALK

Drivers must also be aware that there is a lack of visibility at the Post Office when vehicles park on the east side of Deep River Road. When drivers are driving southbound on Deep River Road and there are pedestrians crossing from the east side of the street, it is difficult to see the pedestrians behind parked vehicles. Please be cautious.



Christine Armstrong
Program Coordinator
(613) 584-2000,
extension 103
camstrong@deepriver.ca

RECREATION DEPARTMENT

44th Annual 6 x 1 Relay Race



This community event is
Scheduled for Wednesday,
July 6th, 2016.

Each team must consist of six (6)
runners and report to Centennial
Rock by 6:30PM. Registration
forms are available at Town Hall
and also on the Town website at
www.deepriver.ca.

Come out and support your favourite team!
\$45.80 per team.

Back by Popular Demand—Sunday, July 1st

Our Triathlon event is the most widely attended of all our
events and allows for participants of all levels of
experience to test their abilities. The course consists of a 1
km. swim, 27 Km. cycle and an 8 km. run. Divisions are
broken up into individual, male and female and a team cat-
egory. Champion Chip Timing is used.

Visit www.deepriver.ca as registration will be opening soon!



Parent & Tot Soccer

This will be an 8 week program beginning
May 3rd running Tuesdays and Thursdays, in
the early evening from 5:15PM to 6:00PM at
Grouse Park.

This is a parent and child physical development
program (for children 3 and 4 years of age) led
by coaches. It will use a curriculum of fun
games and challenging experiences to teach
basic soccer skills such as dribbling, shooting
and passing and will promote fun above all else.

A junior size soccer ball will be provided and is
yours to keep after the program.

Please register on line at
www.booking.ca/bkdeepriverpub/

\$50.65 per player

Red Cross Babysitting Course Friday, April 22 from 9:00AM - 6:00PM

Children and youth will learn to care for babies, toddlers, preschoolers, and school-age children as well as to
care for themselves and siblings when home alone.

This course will cover strategies to create a safe and positive environment and assist with the prevention of
injuries through problem-solving and decision-making. Participants will learn skills to handle emergencies
and basic business skills to acquire babysitting jobs. The course focuses on five main areas: child care
giving, first aid, injury prevention, leadership, and business skills.

Prerequisites: Participant must be at least 10 years of age.

Information and Requirements: Includes a 1 hour lunch break. Participants must
provide own healthy lunch, paper and pen, and a doll for diapering.

Location: Deep River Arena (Mezzanine)

Course Fee: \$40.80.

Register at Town Hall or online at www.booking.ca/bkdeepriverpub/



RECREATION DEPARTMENT

The Recreational Minor Ball program runs for 8 weeks beginning the first week of May at the Grouse Park Ball Diamond. This program will include a one week training camp and the opportunity to play in a year- end ball tournament.

Information & Requirements:

Children must be equipped with running shoes, ball glove and baseball cap. It is not mandatory to have a ball helmet as the Recreation Department will supply one to individuals who do not have one.

Please register at Town Hall or online at www.booking.ca/bkdeepriverpub/

Program Fee: \$30.40/per player

Players signing up after April 27th will be charged an additional \$10.00 late fee



T-Ball

Tuesdays and Thursdays from 6:00PM—7:00PM

Prerequisites:

Children registered must be between the ages of 4 to 6 years of age

Slow Pitch National League

Mondays and Wednesdays from 6:00PM—7:00PM

Prerequisites:

Children registered must be between the ages of 7 to 9 years of age

Slow Pitch Canadian League

Tuesdays and Thursdays from 7:00PM—8:00PM

Prerequisites:

Children registered must be between the ages of 10 to 12 years of age.

Slow Pitch Provincial League

Mondays and Wednesdays 7:00PM—8:00PM

Prerequisites:

Children registered must be between the ages of 13 to 15 years of age.

STANDARD FIRST AID

Want to learn more about First Aid?

The Town is offering a Full Red Cross Standard First Aid course on the weekend of June 4th & 5th, 2016 at the Deep River Arena (Mezzanine)

This course which is a pre-requisite for the National Lifeguard course and an asset in all workplaces and covers CPR, choking sequences, splinting, the treatment of other types of injuries, and is valid for three years.

The course is recommended for individuals 14 years of age and older.

Course Fee: \$166.05 (HST included)

Registration is available on-line at www.booking.ca/bkdeepriverpub/

BIRTHDAY PARTIES!

Are you looking for an idea for your child's birthday party?

Once renovations are complete, come on down to the Community Pool for one hour of swimming and then head upstairs for an hour of games, beverages and pizza.

Package includes pool rental, multi-purpose room rental, 4 large pizzas juice and a quarter slab cake or cup-cake cake.

The cost is \$239.55 for 15 participants (\$11.15 per additional child)

To schedule a pool party, please call the Recreation Department at (613) 584-2000, extension 103.

RECREATION DEPARTMENT

Community Pool Spring Swimming Lessons (6 Week Session)



Swimming lessons will begin Friday, May 6th and will run until June 23, 2016.

Classes will be offered Monday, Wednesday and Friday after school, Saturday mornings, and Thursday and Sunday evenings.

All swimming levels from baby to adult lessons and leadership courses will be offered.

On-line registration for all group classes and leadership courses will open Wednesday, April 13th at 7:00AM.
www.booking.ca/bkdeepriverpub/

If you are unable to register on-line, in-person registration will be available at Town Hall on Wednesday, April 13th from 9:00AM - 6:00PM

For more details, please visit the Recreation page on the Town website at www.deepriver.ca.

Aquajog

(7 Week Program)

May 10th - June 21

Tuesday Evenings
7:00PM - 7:45PM

\$37.18 including HST

H2O Boot Camp

(7 Week Course)



Tuesday 7:00PM - 7:45PM
Thursdays 7:30PM - 8:15PM

\$68.82 including HST

Aquafit

May 9th - June 24th

Monday*, Wednesday* and Friday*
9:30AM - 10:30AM

Monday and Wednesday
7:30PM - 8:30PM
*Heart Wise



10 tickets \$30.80
5 tickets - \$40.40

Early Bird Swim



Monday, Wednesday, Friday
6:00AM - 7:00AM



Mom and Baby Aquafit

(7 Week Program)



May 11th to June 22nd, 2016

Wednesdays from
10:40AM - 11:25AM

\$57.74 including HST

Red Cross Water Safety

Instructor Recertification.

\$73.55 including HST

This course is required to maintain the Red Cross Water Safety Instructors certification.

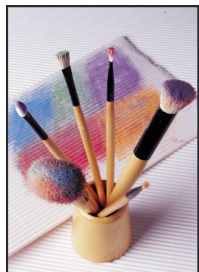
Participants have the opportunity to share ideas, review skills and address areas of challenge.

Prerequisite: Red Cross Water Safety Instructors certification and 16 + years of age.

April 27
4:00PM - 10:00PM



RECREATION DEPARTMENT



Summer Art Camp

This popular program is geared to youth ages 8 to 14 years of age and offers a wide variety of elements games and experiences with a creative twist.

Each of the two sessions offer a variety of artistic activities, art training and instruction, while providing the same benefits as a traditional program that offers social and problem-solving skills, physical literacy and of course, lots of FUN.

Session One: July 4 - July 8
9:00AM - 3:00PM

Session Two: August 15 to August 19
9:00AM - 3:00PM

Each session \$108.40

Summer Swimming Lessons

(3 x Two week sessions)

Session 1: June 27th - July 8th, 2016

Session 2: July 11th - 22nd, 2016

Session 3: July 25th - August 5th, 2016

Classes will be offered Monday to Friday .

All swimming levels from baby to adult lessons will be offered.

On-line registration will open Thursday, May 19th at 9:00AM

www.booking.ca/bkdeepriverpub/

If you are unable to register on-line, in-person registration will be available at Town Hall on Thursday, May 19th from 9:00AM - 4:30PM

Summer Playground Program

The Playground Program is an exciting program for children between the ages of **4 to 8 years old**. At Playgrounds children have the opportunity to enjoy a wide variety of games, songs, crafts, sports and outdoor adventure activities.

This program runs Monday to Friday from 9:00AM - 4:00PM

or you could choose to send your child(ren) for half-days (9:00AM - Noon or 1:00PM - 4:00PM)

Session One: June 27 to July 8

Session Two: July 11 to 22

Session Three: July 25 to Aug 5

Session Four: Aug 8 to 19

Full Day Session \$167.90

Half Day Session \$83.95



Sports Camp

Available for kids aged 8 - 14.

Qualified staff, trainers and Deep River Community Clubs come together to teach the fundamentals of multiple sports during a two-week session. Sessions run Monday to Friday from 9:00AM - 4:00PM

Ages 8 to 10

June 27th - July 8th

OR

July 25th - Aug 5th

\$165.30 per child

Ages 11 to 14

July 11th - 22nd

OR

August 8th - 19th

\$165.30 per child



All sessions include swimming and Pre-Teen Challenge so remember to bring your swim suit!

BLUE BOX PROGRAM

More than 95% of Ontarians in about 400 municipalities now participate in Ontario's residential Blue Box Program. What started as a small pilot project in Kitchener in 1981 has become a fixture in the province and an international success story. In 2014 alone, 884,504 tonnes of Blue Box material were marketed (i.e., sold after residues were removed following collection), which weighs the same as about 80,000 empty school buses.

MUNICIPAL DATACALL

The Municipal Datacall is Ontario's comprehensive online reporting system and database for residential waste managed by Waste Diversion Ontario (WDO) and other waste materials. Municipalities must report their data to WDO to qualify for Blue Box funding. The Blue Box Program is cost-shared between Ontario municipalities and Stewardship Ontario, a not-for-profit organization that is governed and funded by industry producers of Blue Box material.

Each year since 2003 municipalities have used the Municipal Datacall to submit data to WDO on the waste diversion activities they undertake to keep garbage out of landfills. This data focuses on Blue Box Program tonnage and operating costs, but starting in the 2006 reporting year WDO expanded the Datacall to incorporate the residential diversion of other materials in order to calculate residential waste diversion rates.

In 2014, 237 municipalities, recycling associations and First Nations submitted Datacall reports to WDO. These recycling programs represent over 98% of Ontario's total population (361 of Ontario's 444 municipalities and 20 First Nations).

Each year WDO requires municipalities to complete the Municipal Datacall to be eligible for next year's Blue Box funding. In addition to Blue Box information, the Datacall tracks such statistics as tonnes collected of residential garbage, organics, electrical and electronic equipment, hazardous or special waste, and other recyclables such as scrap metal. It also tracks local waste reduction policies (e.g., set out limits and bag limits).

Every year WDO verifies the Datacall reports submitted by all participating municipal programs. A third party then audits the Blue Box sections of these reports from 20 municipal programs that are selected using three main criteria:

1. A significant increase in total residential Blue Box costs, compared to the previous year's Datacall report;
2. A large increase over the previous year's Datacall report in the net Blue Box cost per tonne compared to other recycling programs within the same municipal group; and
3. Computer-generated random selection.

WDO uses the data collected to determine residential waste diversion rates for each municipal program, each municipal group, and the province overall. It is also used by WDO to generate analytical reports and spreadsheets on Blue Box Tonnage Highlights (Residential), Blue Box Program Cost & Revenue, Organics Trends (Residential), Non Blue Box Recyclables Trends (Residential), and Ontario Residential Waste Diversion Rates.

A scenic landscape featuring a single, large, leafy green tree standing on a rolling green hill. The sky above is bright blue with scattered white clouds.

**Thank You For Doing Your Part
To Create A Greener World**