

THE CORPORATION OF THE TOWN OF DEEP RIVER

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Our priority is the health and safety of Town staff, facility users and the Community. The purpose of this document is to formally outline the protocol for users when using the Town of Deep River Arena and their amenities. This applies to Town staff and all user groups and includes measures that are being taken to reduce the spread of COVID-19. All users are to follow all measures to provide a healthy and safe facility. These protocols will remain in effect until government officials advise public health and safety measures are no longer required.

Safety Measures and Protocols for User Groups & Staff:

- Follow the Standards set by The Renfrew County & District Health Unit.
- Follow the Standards set by Hockey Canada and The Ontario Hockey Federation.
- Follow the Standards set by Skate Canada and Skate Ontario.
- Follow the Standards set by The Canadian Adult Recreation Hockey Association.
- Follow the Standards set by Your Provincial Sports Organization.
- Users are to arrive no more than 25 minutes before the assigned rental.
- Users shall stay in the dressing room for a minimum of 15 minutes to a maximum of 25 minutes after each ice rental to maintain physical distancing between ice users.
- If necessary, the arena will be locked during the ice or facility rental and re-entry to the facility is prohibited.
- Maintain an acceptable social distance of 2 meters/6 feet or more.
- All users are required to sanitize their hands when entering the facility.
- Hand sanitizers are available at the entrances.
- Face masks are mandatory in the facility at all times. Participants in organized sports will not be required to wear masks during the ice season.
- Face masks are required for all participants and users while in the dressing rooms getting changed.
- Showers will be off limits in the dressing rooms.
- Arena seating will be available to use as long as spectators follow social distancing guidelines, and wear masks.
- Arena seating will be cleaned and sanitized on a regular basis.
- Enter and Exit signs will be posted when entering and exiting the facility, and seating area. Please follow the signs in the facility.
- **The maximum number of participants on the ice at any given time is 100. This includes players, coaches, trainers, etc. Facility staff are not included in the 100.**
- We recommend parents dropping the participant off and picking them back up after the ice session. Spectators must physically distance themselves in the stands.
- People will not be permitted to come-and-go during the rental time.
- Each rental group will have access to three dressing rooms.
- Washrooms are available to participants only in the dressing room. Washrooms and change rooms are cleaned before and after each scheduled program.

- Public washrooms are available for parents and spectators and will be cleaned regularly.
- Users are encouraged to leave valuables at home. Dressing rooms will not be locked and the Town of Deep River is not responsible for lost or stolen items.
- Users must not exceed any applicable gathering restrictions. The Town of Deep River may require any user(s) to leave the facility and its premises forthwith in the event that there is a determination by facility staff that a gathering exceeds any applicable gathering restriction.
- Users/clubs/associations must follow the standards as outlined by their National Sporting Organization, Provincial Sporting Organization or governing body. If your governing body dictates lesser participation numbers or stricter guidelines, those must be followed.
- Users are required to present a “Return to Play” plan of their own or how they will adhere to the “Return to Play” plan from their governing body (i.e. HEO, Hockey Canada, Skate Ontario, CARHA, etc).
- Before returning to the facility, it is the responsibility of the player for cleaning and disinfecting their own personal equipment.
- Team sports in which body contact between players is either an integral component of the sport or commonly occurs while engaged in the sport are not permitted, unless the approach can be modified to prevent prolonged or deliberate physical contact.
- Users are encouraged to provide their own filled water bottle.
- Please keep the dressing rooms and benches clean of any garbage.
- All teams are to supply their own first aid kit that should be with them on the bench.
- It is the organizations responsibility to stay up to date on Public Health guidelines and Provincial regulations on sport participation and adhere to any and all updates and changes
- Facility renters are expected to provide hand sanitizer for their participants. Clean hands often using soap and water, or alcohol based (70%) hand sanitizer.
- No spitting or other bodily fluids on the player’s benches, ice surface or in the facility.
- All staff and ice users are required to wash their hands after using the washroom and when you cough/sneeze into your hands. Please cough/sneeze into your sleeve, preferably into your elbow. If you use a tissue, discard it in the garbage receptacles provided and wash and sanitize your hands immediately. Avoid touching your face, particularly eyes, nose, and mouth with your hands to prevent from getting infected.
- Commonly touched surfaces and designated dressing areas will be cleaned by staff after each facility rental and after the last facility use. This includes door handles, light switches, windows & sills, player’s benches and washroom (faucets toilets, urinals, & flushers, paper & soap/sanitizer dispensers).
- User groups will be responsible for sanitizing and cleaning their club’s personal equipment.

Screening:

- All users are expected to submit a Session Participant Tracking List to the Recreation-Program Co-ordinator prior to the first ice session.
- If you have recently returned from out of the country, you are to remain home for 14 calendar days and return to the facility only if you are fully asymptomatic. You will also be asked not to come into physical contact with any other staff member or user groups during this time.
- If you have been in close contact with someone infected by COVID-19, with high chances of being infected yourself, please consider the safety of your community and stay at home. You will be asked not to come into physical contact with any other staff member or user groups during this time.
- If you have cold symptoms, such as cough/sneezing/fever, or feel poorly, please stay at home.
- Any user diagnosed with COVID-19 must be cleared by appropriate medical authorities prior to attending or participating in any activity at the facility. Evidence of the clearance must be provided to the Member Organization.
- Any COVID cases associated with the Organization, its members, staff and volunteers must be brought to the attention of the Town immediately.
- A Facility Use Tracking Binder will be kept at the Canteen and all renters will be required to maintain an attendance list of participants, staff and attendees that accompany each participant, for purposes of case tracing. The attendance list will include names and contact information and will be maintained for a period of no less than 30 days and be provided to the Public Health as requested.

Proof Of Vaccination:

Effective September 22, 2021 Facility users will need to be fully vaccinated (two doses plus 14 days) and provide their proof of vaccination (vaccine receipt) along with ID to access the Deep River Arena/Community Pool:

Examples of proof of identity; Birth certificate, Citizenship card, Driver's licence, Government (Ontario or other) issued identification card, including health card, Indian Status Card /Indigenous Membership Card, or Passport Permanent Resident card.

All other public health measures (e.g., masking and physical distancing) continue to apply to patrons.

ADMISSION REQUIREMENTS:

- The Town of Deep River will require all patrons who are 12 years of age or older and who do not qualify for an exemption to provide proof of identification and proof of being fully vaccinated against COVID-19 while entering the facilities. This includes spectators, parents or guardians, coaches, officials, volunteers.

(Example - individuals 12 years of age and older are required to show proof of vaccination and identification to attend a public skate/public swim)

- Proof of vaccination will be requiring each time you enter the facility;
- Patrons with a medical exemption are required to present identification and a written document stating the individual is exempt for a medical reason. Documentation must be supplied by a physician (designated as “MD”) or by a registered nurse in the extended class (designated as “Registered Nurse (Extended Class)”, “RN(EC)”, “Nurse Practitioner” or “NP”) stating that the individual is exempt for a medical reason from being fully vaccinated against COVID-19 and the effective time-period for the medical reason.

EXEMPTIONS:

- A patron who is entering the Deep River Arena or Community Pool solely for the following purposes:
- Children under 12 years of age;
- Patrons under 18 years of age who are entering the facility solely for the purpose of actively participating in an organized sport;
- The exemption does not apply to youth who are spectators or attending a drop-in program.
- To purchase admission; and
- As may be necessary for the purposes of health and safety

In the event of harassment, threats or acts of violence towards staff or others, law enforcement will be contacted.

Arena Policies:

- Each hour of ice consists of 50 minutes of ice times and 15 minutes for a flood and ice maintenance.
- No one is allowed on the ice surface before the lights are turned on, during the flood, or until the ice resurfacer doors are closed.
- For safety reasons walking on the ice surface with footwear is prohibited. Walking will only be permitted on the ice in response to an emergency.
- Proof of insurance is recommended.
- The Town of Deep River is not responsible for any lost or stolen property.
- The organization or individual renting the ice is responsible, and will be held accountable, for the conduct and actions of those who are participating during their ice session.
- Alcoholic beverages and illegal substances are prohibited in the facility and all accessory premises.
- Smoking is not permitted in the facility or on Town property.

Scheduling & Cancellation Policy:

- User groups agree that ice time are not to be exchanged between organizations without prior authorization from the Recreation Program Co-ordinator.
- The Applicant or User Group is responsible for all ice times booked. If ice time needs to be returned or cancelled, the Recreation Department must be informed 7 days prior to rental.
- User groups will be charged the full rental rate with less than one weeks' notice.
- Occasional rentals must be paid in advance.
- Regular User Groups who have established credit privileges must pay ice accounts within 30 days of invoicing, after which interest on arrears will be charged, and credit privileges may be revoked.
- The Town of Deep River has the right to alter or cancel any booking due to unforeseen circumstances.

User Code of Conduct

- Please ensure you are aware of the procedures and the importance of physical distancing upon entering the facility. Please relay the importance of this information to your group.
- Everyone entering the facility should ensure they are not touching anything that is not necessary – proceed to your designated area upon arrival. Nobody should be walking around the facility outside of their designated area.
- We expect anyone entering the facility to respect all protocols and direction by Town of Deep River facility staff.

Documents/Resources

Proof of Vaccination Guidance for Businesses and Organizations under the Reopening Ontario Act	https://www.health.gov.on.ca/en/pro/programs/publichealth/coronavirus/docs/guidance_proof_of_vaccination_for_businesses_and_organizations.pdf
O. Reg. 645/21: Rules for areas at step 3 and the roadmap exit step	https://www.ontario.ca/laws/regulation/r21645
Public Health Guidelines – What Can Open in Stage 3	https://www.ontario.ca/page/reopening-ontario-stages#section-3
Ontario Regulation 364/20 Rules for Areas in Stage 3	https://www.ontario.ca/laws/regulation/r20364
Skate Canada	https://skatecanada.ca/2020/05/return-to-skating/
Skate Ontario	https://skateontario.org/covid-19-info-centre/
Hockey Canada	https://hockeycanada.ca/en-ca/exclusive/return-to-hockey
Ontario Hockey Federation	https://www.ohf.on.ca/media/tukpds4s/ohf-return-to-hockey_0731.pdf
Hockey Eastern Ontario (HEO)	http://www.hockeyeasternontario.ca/pages/extras/rth.htm
Canadian Adult Recreation Hockey Association	http://www.carhahockey.ca/blog/Featured/495/Recommendations-for-Resuming-Rec-Hockey
	https://www.ontario.ca/laws/regulation/200364/v8

The Organization or Applicant agrees that the Town of Deep River shall have no liability or responsibility whatsoever for personal injury or damage to property sustained by the Organization or Applicant.

The Organization or Applicant is responsible for making its members, users and participants aware of these policies.

COVID-19 has presented many challenges for all of us. This agreement will be monitored and changed according to new Federal and Provincial Government Guidelines.

I have read and understand the Ice Rental Agreement Terms and Conditions.

_____ Applicant Signature	_____ Print Name	_____ Date
_____ Recreation Program Co-ordinator	_____ Print Name	_____ Date

