



DEEP RIVER POLICE SERVICE

BOARD POLICY

Policy Number	LE-002 DRPSB
Policy Title	Communications and Dispatch
Issued	21 October 2025
Reviewed	
Revised	-
Expires	Indefinite
Rescinds	-

It is the policy of the Deep River Police Service Board (the Board) with respect to communications and dispatch services that:

- a) The Board will contract with a communication service provider to provide the services of a communication centre; and
- b) The Chief of Police will:
 - I. Ensure a communication centre that operates 24 hours a day with one or more communication personnel to answer emergency calls for service and that maintains constant two-way voice communication capability with police officers who are on patrol or responding to emergency calls must be used for the purposes of dispatching members of a police service;
 - II. Ensure that 24 hours a day a member of the contracted communication/dispatch centre is available to supervise police communications and dispatch services;
 - III. Ensure that police officers on patrol have a portable two-way voice communication capability that allows the police officers to be in contact with the communications centre when away from their vehicle or on foot patrol;
 - IV. In consultation with the contracted communication/dispatch centre, establish and maintain written procedures and processes on communications and dispatch services;
 - V. Ensure that members who provide communication and dispatch services meet the requirements of section 15 of the *Ontario Regulation 392/23 - Adequate and Effective Policing (General)*;

- VI. Regularly monitor and evaluate the management and effectiveness of the communications/dispatch centre;
- VII. Establish and maintain a written procedure that sets out when more than one officer will respond to an occurrence or call for service and ensure the Communication Centre are provided with a copy of the procedure;
- VIII. Ensure that Communicators and those supervising them have successfully completed the prescribed training by the Minister; and
- IX. Establish and maintain written procedures on communications and dispatch services.

Russell

Chair

21 October 2025

Date