



Designated Public Sector Annual Status Report

The Corporation of the Town of Deep River Annual Status Report

The Corporation of the Town of Deep River has established a multi-year accessibility plan to prevent and remove barriers to accessibility and to meet requirements under the Accessibility for Ontarians with Disabilities Act and the Integrated Accessibility Standards.

This Annual Status Report details the required annual update for (year) 2022 on the progress of measures taken to improve accessibility. The purpose of this report is to track our organization's progress and make the public aware of our initiatives.

This report is available online at www.deepriver.ca

To request an alternate format of this annual status report, please contact:

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Accessibility Accomplishments in (year) 2022

General Accomplishments

✓ Applicable Not applicable

- The Town of Deep River developed and Implemented the Integrated Accessibility Policy and posted the Policy on the Town of Deep River's website.
- Developed a purpose statement with procedures Design of Public Spaces Standards (accessibility standards for the built environment) requirements of Ontario Regulation 191/11 for the Integrated Accessibility Standards Regulation under the Accessibility for Ontarians with Disabilities Act, 2005 (AODA).
- Installed a mobility mat at Lamure Beach making the beach more accessible
- Refitted the washrooms in the Arena Mezzanine to make the accessible.
- Purchases a sound system for the Community Pool to improve auditory access.

Customer Service Accomplishments

✓ Applicable Not applicable

Enter in initiatives implemented related to the Customer Service Standards. For example, this can include training employees, updating/establishing policies, follow up on feedback received.

- The Town of Deep River completed its Customer Service Standards training for all the Public Works full time employees. In addition, training records have been updated and the Town will continue to follow up on feedback received.
- The Town will continue to implement Accessible Customer Service training to all new hires.

Information and Communications Accomplishments

✓ Applicable Not applicable

- The Town of Deep River had a redesign of the website and web content conformed with the World Wide Web Consortium Web Content Accessibility Guidelines (WCAG) 2.0 Level AA in accordance with the Ontario accessibility laws.

In addition, the Town has implemented the Integrated Accessibility Policy to ensure information/documents are provided in alternate formats, and will continue to follow up on feedback received.

Employment Accomplishments

✓ Applicable Not applicable

The Town of Deep River will accommodate all candidates during the recruitment process and employment life cycle, steps are in place to ensure accommodation plans and ensuring employees have accessible emergency information. The steps taken are set out in the Integrated Accessibility Policy which is available on the Town of Deep River's website.

<https://www.deepriver.ca/userfiles/file/By-Law%2032-2021%20-%20Intergrated%20Accessibilty%20Standards%20Policy%20and%20Procedures.pdf>

We continue to ensure our hiring practices are compliant with all relevant legislation.

Transportation Accomplishments

Applicable Not applicable

Enter in initiatives implemented related to the Transportation Standards. This can include, for example, installing signage for priority seating, training staff on appropriate use of a vehicle's accessibility features.

Design of Public Spaces Accomplishments

Applicable Not applicable

- In 2019 the Town of Deep River installed an accessible walkway and sitting area in the green space between the Town Hall and Giant Tiger. (GT Parkland) Accessibility was taken into account throughout the design process and with the material used for the pathway
- Will meet accessibility laws when building or making major changes to public spaces.

Maintenance of Accessibility Elements

Applicable Not applicable

The Town of Deep River will develop procedures for dealing with preventative and emergency maintenance of accessible elements in public spaces and when dealing with temporary disruptions when accessible elements are not in working order for:

- Beach Access Routes
- Outdoor Public Use Eating Areas
- Outdoor Play Spaces
- Accessible Parking
- Shall continue to provide public notification of temporary disruptions in keeping with compliance requirements under the Integrated Accessibility Standard Regulation (O. Reg.191/11) and the Municipality's Corporate Notice of Service Disruption Process:
Notice of the disruption will include: the reason for the disruption, its anticipated duration and a description of alternative facilities or services, if any that are available. Notice will be given by posting the information in a conspicuous place as well as by posting the information on the Municipal website.
- Repair as soon as practicable

[Design of Public Standards Deep River's Purpose Statement](#)

Summary of Consultations

✓ Applicable Not applicable

All designated public sector organizations must establish, review and update multi-year accessibility plans in consultation with persons with disabilities and, when applicable, with a municipal accessibility advisory committee. All municipalities with 10,000 and more residents must establish an accessibility advisory committee.

- The Town of Deep River will continue to consult with the public and persons with disabilities when building new trails and outdoor play spaces.
- The Town of Deep River will review the Accessibly Plan annually in consultation with persons with disabilities and post it on the Town of Deep website and make it available in an accessible format.

Next Steps

What will be the focus of the new year? Highlight key upcoming initiatives.

- Install signs that inform patrons that assistance is available upon request. (Both at Town Hall and the Library) Completed 2022
- Install sound barriers and baffles to reduce the echo at the Deep River Community Pool.
- Improve accessibility at the pool by installing a sound system for persons with hearing loss to hear announcements. Completed 2021
- Refit the Arena Mezzanine washrooms to make them accessible. Completed 2022
- Install an elevator to the mezzanine level of the Arena
- Purchase a beach mat that leads from the concession stand to the waterfront and to the ramp that leads to the gazebo. Completed 2022
- Install signs that label the name, distance, difficulty level, accessibility and include a diagram of the trail.
- Install two accessibility parking signs at the Grouse Park parking lot on either side of the pathway to the concession building.
- Install handicapped parking sign at Lamure Beach in the parking area closest to the beach and concession stand
- Implement a new reporting system for the Multi-Year Accessibility Plan- See template from Ministry for Seniors and Accessibility.