

Deep River Drinking Water System

Waterworks # 220000923
System Category – Large Municipal Residential

Annual Water Report

Prepared For: Town of Deep River

Reporting Period of January 1st – December 31st, 2024

Issued: Feb 26, 2025

Revision: 0

Operating Authority:



This report has been prepared to satisfy the annual reporting requirements in O. Reg. 170/03 Section 11,
and Schedule 22

Table of Contents

Revision History.....	1
Report Availability	1
Compliance Report Card.....	1
System Process Description	2
Raw Source	2
Treatment.....	2
Treatment Chemicals used during the reporting year:	2
Distribution	2
Summary of Non-Compliance	3
Adverse Water Quality Incidents.....	3
Non-Compliance	4
Non-Compliance Identified in a Ministry Inspection:	4
Flows.....	4
Raw Water Flows.....	4
Total Monthly Flows (m3/d)	4
Monthly Rated Flows (L/s)	5
Treated Water Flows	5
Monthly Rated Flows	5
Annual Total Flow Comparison	6
Regulatory Sample Results Summary.....	6
Microbiological Testing	6
Operational Testing	6
Inorganic Parameters	7
Schedule 15 Sampling:	7
Organic Parameters	8
Additional Legislated Samples	9
Major Maintenance Summary (Capital)	9
Distribution Maintenance	10
WTRS Data and Submission Confirmation	Appendix A

Revision History

Date	Revision #	Revision Notes
26-Feb-2025	0	Issued

Report Availability

This system does not serve more than 10,000 residence and the annual reports will be available to residents at the Towns of Deep River Municipal Office. Notification will be at the Municipal Office and copies provided free of charge, if requested. The Town of Deep River office is located at 100 Deep River Road in Deep River, ON.

Compliance Report Card

Compliance Event	# of Events
Ministry of the Environment, Parks and Conservation (MECP) Inspections	Jan 24, 2024 – received 100% (2023-2024 Inspection Period) Jan 21, 2025 – no Draft Report received yet (2024-2025 Inspection Period)
Ministry of Labour Inspections	There were no inspections during the reporting period
QEMS External Audit	Re-Accreditation Audit – held Nov 25, 2024 <ul style="list-style-type: none"> No Non-Conformances Nine (9) OFI's identified Certificate of Accreditation issued on Dec 9, 2024
AWQI's	Five (5) reported to MECP for this reporting period
Non-Compliance	One (1) Non-Compliance Report – Missed Samples
Community Complaints	Five (5) Community Complaints – all discoloured water
Spills	There were no spills reported during the reporting period
Water Main Breaks	One (1) for this reporting period

System Process Description

Raw Source

Raw water source for the Deep River Drinking Water System is the Ottawa River. The water is drawn from the river, using low lift pumps, and transferred to the water treatment plant, uphill from the low lift station.

Treatment

The Deep River Water Treatment Plant is a surface water plant utilizing the Actiflo process. The plant has three Actiflo units that provide coagulation, flocculation and sedimentation. Coagulant and polymer are added in the Actiflo process. Filtration is provided by the three Granulated Activated Carbon (GAC) filters, newly installed in December of 2024 (anthracite/sand media). Post-disinfection is provided using chlorine gas. pH is adjusted both before the Actiflo process, and as the treated water enters the distribution system.

Treatment Chemicals used during the reporting year:

Chemical Name	Use	Supplier
PAX-XL6	Coagulant	Kemira
Fluoride	Fluoridation	Brenntag
Chlorine Gas	Disinfection	Brenntag
Caustic Soda	pH Adjustment	Sodrox
Norfloc 127H	Polymer – Actiflo's	Northland Chemical
Norfloc PC-13	Polymer - Lamella Clarifier & Centrifuge Process	Northland Chemical
Silica Sand	Actiflo Process	Veolia

Distribution

The distribution system consists of various piping, one (1) tower and one (1) booster pumping station. The system consists of approx. 38 km of water mains, 1,865 service connections, 245 fire hydrants, and 21 dead ends. The water mains are constructed mainly of cast iron and polyvinyl chloride (PVC) pipes, ranging from 40 mm (1.5 inches) to 400 mm (16 inches). Consumers are not equipped with individual water meters.

Summary of Non-Compliances

Adverse Water Quality Incidents:

Date	AWQI #	Location	Problem	Details	Legislation	Corrective Action Taken
August 8, 2024	165937	TW	Result of 1.3 Mercury Exceedance of the MAC	Lab found when it tested for other parameters (Al, Mn, Mg)	O. Reg. 169/03 MAC is 1.0 ug/L	Lab informed DWS that mercury exceeded in a treated water sample. Sent to MECP SAC, MECP local office Water Inspector, MOH, and client the AWQI form, Section 2C to notify of exceedance. MOH asked for DWS to re-sample at TW and 3 DW locations. All results came back good. But, since the exceedance occurred, the DWS is required by regulation to continue to sample every quarter, until exempted. Granted exemption on Feb 19, 2025 by MECP.
April 4, 2024	164740	Distribution System	THM RAA Exceedance – Q1 of 2024	THM formation problem in the distribution system	Result of 103.6 (MAC is 100 ug/L)	Sent to MECP SAC, MECP local office Water Inspector, MOH, and client the AWQI form, Section 2C to notify of exceedance. No further actions required.
July 16, 2024	165599	Distribution System	THM RAA Exceedance – Q2 of 2024	THM formation problem in the distribution system	Result of 114.48 (MAC is 100 ug/L)	Sent to MECP SAC, MECP local office Water Inspector, MOH, and client the AWQI form, Section 2C to notify of exceedance. No further actions required.
Oct 2, 2024	166555	Distribution System	THM RAA Exceedance – Q3 of 2024	THM formation problem in the distribution system	Result of 117.25 (MAC is 100 ug/L)	Sent to MECP SAC, MECP local office Water Inspector, MOH, and client the AWQI form, Section 2C to notify of exceedance. No further actions required.
Jan 7, 2025	167168	Distribution System	THM RAA Exceedance – Q4 of 2024	THM formation problem in the distribution system	Result of 120.58 (MAC is 100 ug/L)	Sent to MECP SAC, MECP local office Water Inspector, MOH, and client the AWQI form, Section 2C to notify of exceedance. No further actions required.

Non-Compliance:

Legislation	Requirement(s) system failed to meet	Duration of the failure (i.e. date(s))	Corrective Action	Status
MDWL #189-101, Issue #4	Missed Samples – TW & DW routine chemicals	Jul 2, 2024	Operators to be more diligent in following the Sampling Calendar every month and be sure the chain-of-custodies resemble the needed parameters to be sampled.	Completed

Non-Compliance(s) Identified in a Ministry Inspection:

Legislation	Requirement(s) system failed to meet	Duration of the failure (i.e. date(s))	Corrective Action	Status
There were no Non-Compliances identified in the inspection report during this reporting period				

Flows

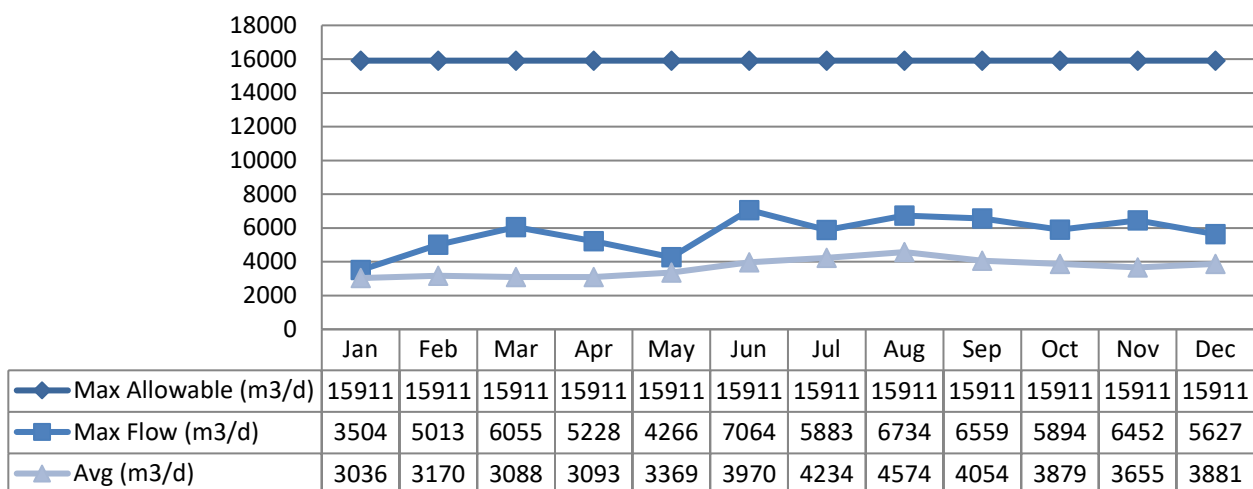
In 2024, the average day flow was at approximately 19.3% of the current plant design for the Deep River Drinking Water System, and the maximum day flow was at approximately 30.8% of the plant design of 13 638 m³/d.

Raw Water Flows

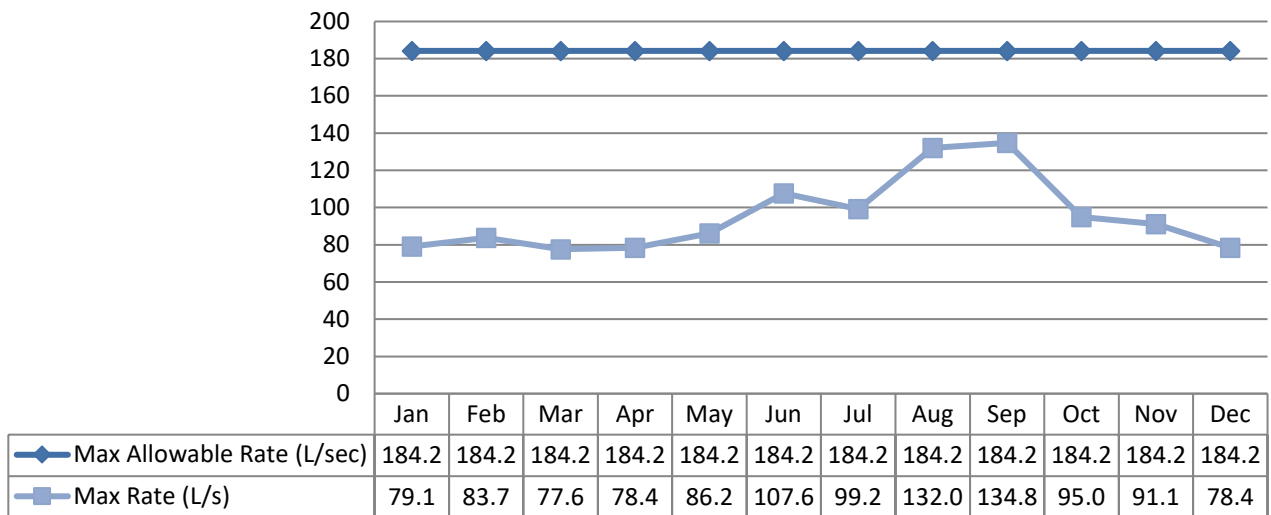
The Raw Water flows are regulated under the Permit to Take Water. 2024 Raw Flow Data was submitted to the Ministry electronically under permit #8528-9ECQPJ. The confirmation and a copy of the data that was submitted are attached in Appendix A.

Total Monthly Flows (m3/d)

Max Allowable PTTW

**Monthly Rated Flows (L/s)**

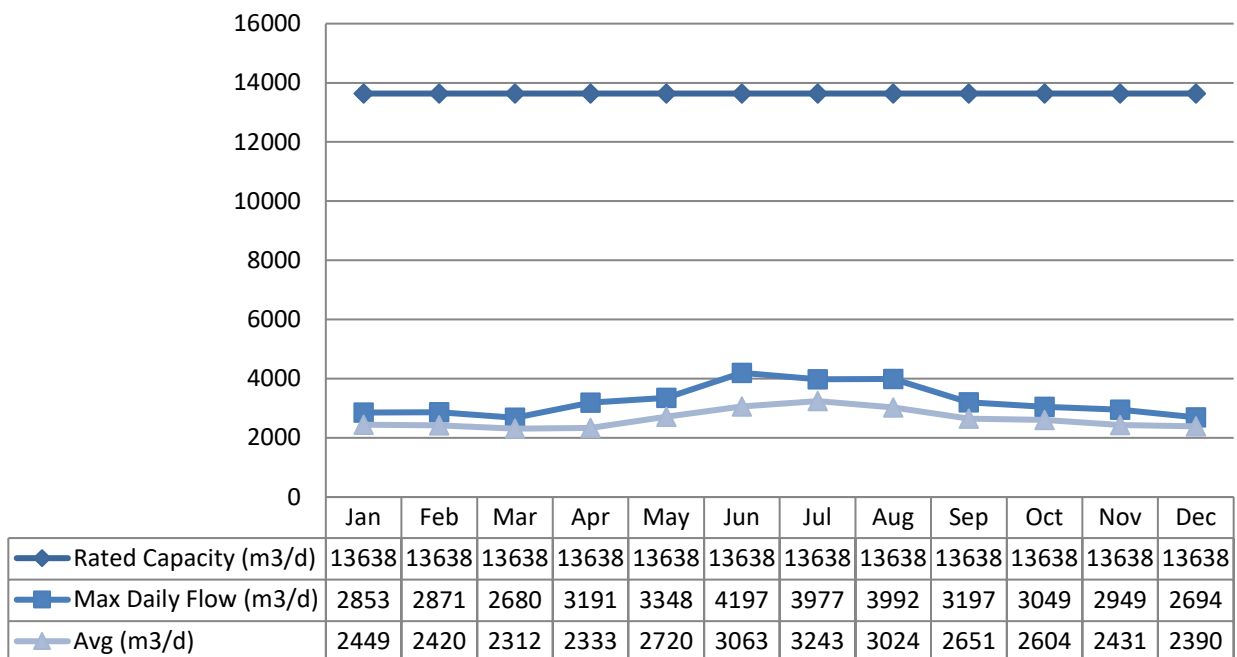
Max allowable rate - PTTW

Treated Water Flows

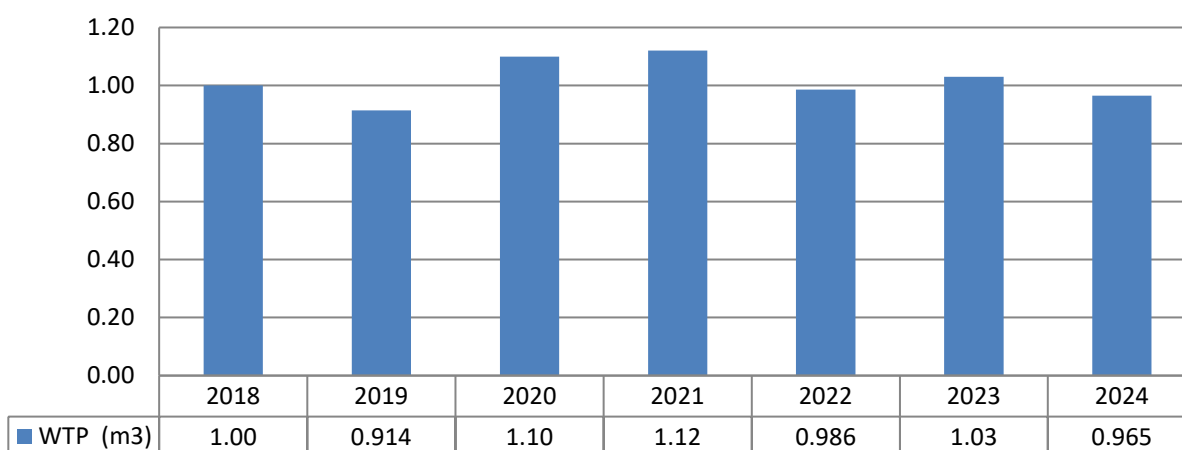
The Treated Water flows are regulated under the Municipal Licence.

Monthly Rated Flows

Rated Capacity – MDWL

Annual Total Flow Comparison

Total Annual m3(x 10⁶)



Regulatory Sample Results Summary

Microbiological Testing

	No. of Samples Collected	Range of E. Coli Results		Range of Total Coliform Results		Range of HPC Results		
		Min	Max	Min	Max	No. of Samples	Min	Max
Raw Water	52	0	2	0	21			
Treated Water	53	0	0	0	0	50	0	17
Distribution Water	211	0	0	0	0	143	0	19

Operational Testing

	No. of Samples Collected	Range of Results	
		Minimum	Maximum
Turbidity, In-House (NTU) - RW	52	1.63	7.09
Turbidity, In-House (NTU) - TW	51	0.01	0.25
Turbidity, In-House (NTU) - Filt1	49	0	0.92
Turbidity, On-Line (NTU) - Filt1	8760	0.03	0.60
Turbidity, In-House (NTU) - Filt2	50	0	0.49
Turbidity, On-Line (NTU) - Filt2	8760	0	0.59
Turbidity, In-House (NTU) - Filt3	49	0.02	0.23
Turbidity, On-Line (NTU) - Filt3	8760	0	0.60
Free Chlorine Residual, On-Line (mg/L) - TW	8760	1.28	3.64
Free Chlorine Residual, In-House (mg/L) - TW	248	1.33	2.63
Total Chlorine Residual, In-House (mg/L) - TW	248	1.42	2.84
Free Chlorine Residual, In-House (mg/L) – DW, DW1-DW4, DW7	372	0.15	2.20
Fluoride Residual, In-House (mg/L) - TW	250	0.19	0.85
Fluoride Residual, On-Line (mg/L) - TW	8760	0.02	0.98

NOTE: Spikes /Drops to zero recorded by on-line instrumentation were a result of air bubbles and various maintenance/calibration activities.

All spikes are reviewed for compliance with O. Reg. 170/03.

Inorganic Parameters

These parameters are tested as a requirement under O. Reg. 170/03. Sodium and Fluoride are required to be tested every 5 years. Nitrate and Nitrite are tested quarterly and the metals are tested annually, as required under O. Reg. 170/03. In the event any of the parameters exceed half of the maximum allowable concentration the parameter is required to be sampled quarterly.

- MAC = Maximum Allowable Concentration as per O. Reg. 169/03
- BDL = Below the laboratory detection level

	Sample Date (yyyy/mm/dd)	Sample Result	MAC	No. of Exceedances	
				MAC	1/2 MAC
Treated Water					
Antimony: Sb (ug/L) - TW	2024/01/02	3.6	6.0 (IMAC)	No	Yes
Arsenic: As (ug/L) - TW	2024/01/02	< MDL 1.0	10.0	No	No
Barium: Ba (ug/L) - TW	2024/01/02	< MDL 10.0	1000.0	No	No
Boron: B (ug/L) - TW	2024/01/02	< MDL 10.0	5000.0	No	No
Cadmium: Cd (ug/L) - TW	2024/01/02	< MDL 0.1	5.0	No	No
Chromium: Cr (ug/L) - TW	2024/01/02	< MDL 1.0	50.0	No	No
Mercury: Hg (ug/L) - TW	2024/01/02	< MDL 0.1	1.0	No	No
Mercury: Hg (ug/L) - TW	2024/08/06	1.3	1.0	Yes	Yes
Selenium: Se (ug/L) - TW	2024/01/02	< MDL 1.0	50.0	No	No
Uranium: U (ug/L) - TW	2024/01/02	< MDL 1.0	20.0	No	No
Additional Inorganics					
Fluoride (mg/L) - TW	2024/12/03	0.65	1.5	No	No
Nitrite (mg/L) - TW	2024/01/02	< MDL 0.1	1.0	No	No
Nitrite (mg/L) - TW	2024/04/02	< MDL 0.1	1.0	No	No
Nitrite (mg/L) - TW	2024/07/02	< MDL 0.1	1.0	No	No
Nitrite (mg/L) - TW	2024/10/01	< MDL 0.1	1.0	No	No
Nitrate (mg/L) - TW	2024/01/02	0.22	10.0	No	No
Nitrate (mg/L) - TW	2024/04/02	0.15	10.0	No	No
Nitrate (mg/L) - TW	2024/07/02	0.16	10.0	No	No
Nitrate (mg/L) - TW	2024/10/01	0.15	10.0	No	No
Sodium: Na (mg/L) - TW	2023/01/04	17.0	20*	No	Yes

*There is no "MAC" for Sodium. The aesthetic objective for sodium in drinking water is 200 mg/L. The local Medical Officer of Health should be notified mg/L when the sodium concentration exceeds 20 mg/L, so that this information may be communicated to local physicians, for their use with patients on sodium-restricted diets.

Schedule 15 Sampling: Lead

The Schedule 15 Sampling is required under O. Reg. 170/03. This system is under the plumbing exemption therefore, hydrant samples only were collected.

Distribution System	Number of Sampling Points	Number of Samples	Range of Results		MAC (mg/L)	Number of Exceedances
			Minimum	Maximum		
Alkalinity (mg/L)	3	6	25	34	500	0
pH	3	6	8.79	9.55	9.5	2
*Lead (mg/L)	3	6	< 0.001	< 0.001	0.01	0

*Lead will be sampled in 2027 – every 3 years

Organic Parameters

These parameters are tested annually as a requirement under O. Reg. 170/03. In the event any of the parameters exceed half of the maximum allowable concentration the parameter is required to be sampled quarterly.

	Sample Date (yyyy/mm/dd)	Sample Result	MAC	Number of Exceedances	
				MAC	1/2 MAC
Treated Water					
Alachlor (ug/L) - TW	2024/01/02	< MDL 0.5	5.00	No	No
Atrazine + N-dealkylated metabolites (ug/L) - TW	2024/01/02	< MDL 1.0	5.00	No	No
Azinphos-methyl (ug/L) - TW	2024/01/02	< MDL 2.0	20.00	No	No
Benzene (ug/L) - TW	2024/01/02	< MDL 0.5	1.0	No	No
Benzo(a)pyrene (ug/L) - TW	2024/01/02	< MDL 0.01	0.01	No	Yes*
Bromoxynil (ug/L) - TW	2024/01/02	< MDL 0.5	5.00	No	No
Carbaryl (ug/L) - TW	2024/01/02	< MDL 5.0	90.00	No	No
Carbofuran (ug/L) - TW	2024/01/02	< MDL 5.0	90.00	No	No
Carbon Tetrachloride (ug/L) - TW	2024/01/02	< MDL 0.2	2.00	No	No
Chlorpyrifos (ug/L) - TW	2024/01/02	< MDL 1.0	90.00	No	No
Diazinon (ug/L) - TW	2024/01/02	< MDL 1.0	20.00	No	No
Dicamba (ug/L) - TW	2024/01/02	< MDL 1.0	120.00	No	No
1,2-Dichlorobenzene (ug/L) - TW	2024/01/02	< MDL 0.4	200.00	No	No
1,4-Dichlorobenzene (ug/L) - TW	2024/01/02	< MDL 0.4	5.00	No	No
1,2-Dichloroethane (ug/L) - TW	2024/01/02	< MDL 0.5	5.00	No	No
1,1-Dichloroethylene (ug/L) - TW	2024/01/02	< MDL 0.5	14.00	No	No
Dichloromethane (Methylene Chloride) (ug/L) - TW	2024/01/02	< MDL 4.0	50.00	No	No
2,4-Dichlorophenol (ug/L) - TW	2024/01/02	< MDL 1.0	900.00	No	No
2,4-Dichlorophenoxy acetic acid (2,4-D) (ug/L) - TW	2024/01/02	< MDL 1.0	100.00	No	No
Diclofop-methyl (ug/L) - TW	2024/01/02	< MDL 0.9	9.00	No	No
Dimethoate (ug/L) - TW	2024/01/02	< MDL 2.5	20.00	No	No
Diquat (ug/L) - TW	2024/01/02	< MDL 5.0	70.00	No	No
Diuron (ug/L) - TW	2024/01/02	< MDL 10.0	150.00	No	No
Glyphosate (ug/L) - TW	2024/01/02	< MDL 10.0	280.00	No	No
Malathion (ug/L) - TW	2024/01/02	< MDL 0.5	190.00	No	No
2-Methyl-4-chlorophenoxyacetic acid (MCPA) (ug/L) - TW	2024/01/02	< MDL 10.0	100.00	No	No
Metolachlor (ug/L) - TW	2024/01/02	< MDL 1.0	50.00	No	No
Metribuzin (ug/L) - TW	2024/01/02	< MDL 5.0	80.00	No	No
Monochlorobenzene (Chlorobenzene) (ug/L) - TW	2024/01/02	< MDL 0.5	80.00	No	No
Paraquat (ug/L) - TW	2024/01/02	< MDL 1.0	10.00	No	No
PCB (ug/L) - TW	2024/01/02	< MDL 0.1	3.0	No	No
Pentachlorophenol (ug/L) - TW	2024/01/02	< MDL 0.5	60.0	No	No
Phorate (ug/L) - TW	2024/01/02	< MDL 0.5	2.0	No	No
Picloram (ug/L) - TW	2024/01/02	< MDL 5.0	190.00	No	No
Prometryne (ug/L) - TW	2024/01/02	< MDL 0.25	1.00	No	No

	Sample Date (yyyy/mm/dd)	Sample Result	MAC	Number of Exceedances	
				MAC	1/2 MAC
Simazine (ug/L) - TW	2024/01/02	< MDL 1.0	10.00	No	No
Terbufos (ug/L) - TW	2024/01/02	< MDL 0.4	1.00	No	No
Tetrachloroethylene (ug/L) - TW	2024/01/02	< MDL 0.3	10.00	No	No
2,3,4,6-Tetrachlorophenol (ug/L) - TW	2024/01/02	< MDL 1.0	100.00	No	No
Triallate (ug/L) - TW	2024/01/02	< MDL 1.0	230.00	No	No
Trichloroethylene (ug/L) - TW	2024/01/02	< MDL 0.3	5.00	No	No
2,4,6-Trichlorophenol (ug/L) - TW	2024/01/02	< MDL 0.2	5.00	No	No
Trifluralin (ug/L) - TW	2024/01/02	< MDL 1.0	45.00	No	No
Vinyl Chloride (ug/L) - TW	2024/01/02	< MDL 0.2	1.00	No	No
Distribution Water					
Trihalomethane: Total (ug/L) Running Annual Average (RAA) - DW	2024	120.58	100.00	Yes	Yes
HAA: Total (ug/L) Running Annual Average (RAA) - DW	2024	61.18	80.0	No	Yes

MAC = Maximum Allowable Concentration as per O. Reg. 169/03

*BDL = Below the laboratory detection level

Additional Legislated Samples

Legislation	Sample	Parameter	Date	Range Results	MAC
MDWL	Backwash Effluent	Suspended Solids	2024	< 2 - 5 mg/L	
			Annual Average	< 2.33 mg/L	25 mg/L

Major Maintenance Summary (Capital)

WO #	Description
3762664	Replacement of new valve and pipe for effluent discharge pipe
3762861	Replacement of filter #1 clear well valve due to leaking and dropping filter level when plant is off
3804989	Installation costs for contractor to install the lamella tubing in the clarifier tank
3804994	Lift rental cost for installation of a new commercial antenna for the plant
3847427	Repair of existing heater on discharge side of building
3847429	Replacement heater in the lamella room
3848849	Purchase of reagents for CL17 analyzers on CNL site
3848853	Purchase of reagents for CL17 analyzers for water plant
3902520	Rental costs for bucket truck to install new antenna for CNL signal to view reservoir
4196766	Costs for road valve change by Shamrock Suites

Distribution Maintenance

Date	Details
Jan 2024	All weekly routine water sampling for Deep River and CNL, tower inspection and booster station inspections completed in every month for 2024. Tested curb stop on Algonquin Street. Flushed at Lawrence Hall. Service line break between curb stop and house (noise complaint).
Feb 2024	Water ON – Newton Crescent. Water ON/OFF – Hammond Court. Removed ice in valves outside of plant with town steamer, for new pipe and valve installation.
Mar 2024	Shut water valve off on highway near Canadian Tire. Town installed new water line from valve to new curb stop on Huron Street due to a water leak. Water ON Yacht & Tennis Club. Community Complaint – colour on Algonquin Street. Turn ON on Beach Avenue. Water OFF at Yacht Club due to leak inside building.
Apr 2024	Water turn ON at Golf Course. Core driller on-site for building site with CIMA. Water Turn ON at Lawn Bowling Club. Flushed at Lawrence Hall. Turned water back on at Yacht Club as inside valve repaired. Started extra sampling in distribution for CIMA study. Turned on water to Grouse Park building. Water shut OFF/ON on Huron Street for repair in house.
May 2024	Flushed on Darwin Crescent due to Community Complaint (colour) and now running hydrant for summer. Started flushing west end of Town (May 2 nd) and completed (May 10 th). Planning with Town for valving isolation for pipe lining project. Tested curb stops on Troyes Street and Hillcrest Avenue. Started flushing in Centre Town and East end (May 14 th). Checking curb stops for re-lining project. Installed temporary water line from 47 Algonquin Street to 49 Algonquin Street. Turned water ON to Marina, Lamure Beach, and on Chadwick Drive. Started flushing hydrants at the East end, all on the highway and finished 6 days later. Installed temporary water line from Golf Course to Lawn Bowling Club due to broken service line at Lawn Bowling Club. Completed psi readings on hydrants for re-lining project. Turned water off at Lamure Beach for the Town to fix leak inside the building and later turned water back on.
Jun 2024	Turned water on to garden on Pinewood Place. City of Pembroke live tapped 4 - ¾ water services into the 8" main on Frontenac Crescent for new town houses. Community Complaint on Beatty Crescent for low water pressure. Added more hose onto the running hydrant on Darwin Crescent to get water out of the ditch.

Date	Details
	<p>Added new ball valve and extra length of pipe on the running hydrant on Darwin Crescent.</p> <p>Repaired broken water service line at bowling club and turned water back on.</p> <p>City of Pembroke live tapped 4" line into Balmer Bay Road line to feed new hospital building.</p> <p>Town installed new curb stop and contractor installed new service line from the house to curb stop on Chabot Place.</p>
Jul 2024	<p>Oversaw tie-in at the hospital.</p> <p>Located curb stop on Beach Avenue.</p> <p>Flushed at Lawrence Hall.</p> <p>Water OFF/ON on Beach Avenue for valve replacement.</p> <p>Town replaced the water service line from main to curb stops on Algonquin Street.</p> <p>Town installed new curb stop on Rutherford Avenue.</p> <p>Flushing hydrants continued in the east end.</p>
Aug 2024	<p>Set up OCWA water trailer for festival.</p> <p>Flushed hydrant on Highway 17 East and the booster station.</p> <p>Town installed new valve on Algonquin Street and flushed.</p> <p>Turned on new line to hospital expansion and flushed the hydrant that was re-located.</p> <p>Replaced two hydrants on Algonquin Street.</p> <p>Replaced hydrant HIL-2 and flushed.</p> <p>Community Complaint as resident reported ongoing water pressure concern.</p>
Sept 2024	<p>Site visit for re-lining project.</p> <p>Flushed hydrants at Banting Drive and east end of highway.</p> <p>Rebuilt hydrant DRR-4 on Deep River Road south of Summit Street. New rod, drip lever, O-rings, and gaskets, then pressure tested and flushed.</p> <p>Contractor installed new valve and replaced hydrant on Hammond Court.</p> <p>Flushed hydrant on highway #17 and MJ's.</p> <p>Re-built hydrant on Beach Avenue and Lasalle Drive, then pressure tested and flushed.</p> <p>Community Complaint – flushed hydrant on Troyes Street near Hillcrest Avenue for discoloured water.</p> <p>Flushed east end hydrant on Highway #17.</p> <p>Re-built hydrant BNT-1 on Banting Drive and Hillcrest Avenue– installed new rod, drip lever, bearing housing, O-rings and gaskets, all fittings disinfected and pressure tested and flushed clear.</p>
Oct 2024	<p>Flushed east end hydrant by MJ's.</p> <p>Flushed hydrant on Glendale Avenue.</p> <p>Flushed in west end.</p> <p>Repaired curb stop on Hammond Court, pressure tested and flushed.</p> <p>Flushed Lawrence Hall.</p> <p>Contractor reconnected pipe at corner of Hillcrest Avenue and Algonquin Street; flushed hydrant ALG-5; finished re-lining at Algonquin Street and Glendale Avenue.</p> <p>Shut OFF/ON water for contractor on Glendale Avenue, Troyes Street and Hillcrest Avenue for valve repair.</p>
Nov 2024	<p>Water main break on Darwin Crescent.</p> <p>Contractor on-site for inspection of generator.</p>
Dec 2024	<p>Emergency water turn off, due to a leak inside of a house on Summit Street.</p>

Appendix A

WTRS Data and Submission Confirmation

Water Taking Data submitted successfully.**Confirmation:**

Thank you for submitting your water taking data online.

Permit Number: 4383-CYET6R

Permit Holder: THE CORPORATION OF THE TOWN OF DEEP RIVER.

Received on: Jan 30, 2025 11:13 AM

This confirmation indicates that your data has been received by the Ministry, but should not be construed as acceptance of this data if it differs from that specified on the Permit Number, assigned to the Permit Holder stated above.

[Return to Main Page](#)

DEEP2 RIVER2 | 2025/01/30

version: v4.5.0.21 (build#: 22)

Last modified: 2018/09/18

Brenda Royce

From: WTRS Helpdesk <WTRSHelpdesk@ontario.ca>
Sent: January-30-25 11:28 AM
To: Brenda Royce
Subject: RE: 2024 Missing PTTW for Deep River - WTRS Database 4383-CYET6R - Reporting Gap (Jan 1 to Mar 14)

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello Brenda,

Please accept this email as a confirmation that the MOECC – WTRS has received your 2024 gap data from January 1st to March 14th for Permit number 4383-CYET6R.

Since we are unable to enter this gap data into the WTR, we will keep your data on file as proof of compliance.

Thank you,
Helen D'Apice

From: Brenda Royce <BRoyce@ocwa.com>
Sent: Thursday, January 30, 2025 11:24 AM
To: WTRS Helpdesk <WTRSHelpdesk@ontario.ca>
Subject: 2024 Missing PTTW for Deep River - WTRS Database 4383-CYET6R - Reporting Gap (Jan 1 to Mar 14)

CAUTION -- EXTERNAL E-MAIL - Do not click links or open attachments unless you recognize the sender.

Hello Helen,

Please find attached the xml file and Report for the Deep River PTTW #8528-9ECQPJ for Jan 1-14, 2024 for your entry into WTRS.

I was successful in entering the newest permit data for the rest of 2024.

Please send me the confirmation page once finished.

Thank you very much for your help with this.

Brenda

From: WTRS Helpdesk <WTRSHelpdesk@ontario.ca>
Sent: January-30-25 7:51 AM
To: Brenda Royce <BRoyce@ocwa.com>
Subject: RE: Missing PTTW for Deep River - WTRS Database

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.