

# Deep River Drinking Water System

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Waterworks # 220000923  
System Category – Large Municipal Residential

## Annual Water Report

Prepared For: Town of Deep River

Reporting Period of January 1<sup>st</sup> – December 31<sup>st</sup>, 2025

Issued: Apr 9, 2026

Revision: 1

Operating Authority:



This report has been prepared to satisfy the annual reporting requirements in O. Reg. 170/03 Section 11,  
and Schedule 22

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## Revision History

Date	Revision #	Revision Notes
26-Feb-2025	0	Issued
9-Apr-2026	1	Revision Issued due to: <ul style="list-style-type: none"> <li>In Compliance Report Card – should have read, there were no Non-Compliances during this reporting period (had comment from previous 2024 Annual Report)</li> <li>From Table for Schedule 15 Sampling: Lead – For pH: The maximum should have been 8.85 and not 8.80; and 0, not 2, for the number of exceedances (had results for previous 2024 Annual Report)</li> </ul>

## Report Availability

This system does not serve more than 10,000 residence and the annual reports will be available to residents at the Towns of Deep River Municipal Office. Notification will be at the Municipal Office and copies provided free of charge, if requested. The Town of Deep River office is located at 100 Deep River Road in Deep River, ON.

## Compliance Report Card

Compliance Event	# of Events
Ministry of the Environment, Parks and Conservation (MECP) Inspections	Jan 21, 2025 – 100% (2024-2025 Inspection Report)
Ministry of Labour Inspections	There were two (2) inspections during the reporting period under the OHSA: <ul style="list-style-type: none"> <li>Jan 22, 2025 Initial inspection – Four (4) Orders Issued</li> <li>Feb 4, 2025 Follow-Up inspection</li> </ul>
QEMS External Audit	S1 Off-Site Audit – held Oct 31, 2025 <ul style="list-style-type: none"> <li>No Non-Conformances</li> <li>Nine (9) OFI's identified</li> </ul>
AWQI's	Five (5) reported to MECP for this reporting period
Non-Compliance	There were no Non-Compliances during the reporting period
Community Complaints	Two (2) Community Complaints – all discoloured water
Spills	There were no spills reported during the reporting period
Water Main Breaks	Twelve (12) reported for this reporting period

## System Process Description

### Raw Source

Raw water source for the Deep River Drinking Water System is the Ottawa River. The water is drawn from the river, using low lift pumps, and transferred to the water treatment plant, uphill from the low lift station.

### Treatment

The Deep River Water Treatment Plant is a surface water plant utilizing the Actiflo process. The plant has three Actiflo units that provide coagulation, flocculation and sedimentation. Coagulant and polymer are added in the Actiflo process. Filtration is provided by the three Granulated Activated Carbon (GAC) filters, newly installed in December of 2024 (anthracite/sand media). Post-disinfection is provided using chlorine gas. pH is adjusted both before the Actiflo process, and as the treated water enters the distribution system.

#### Treatment Chemicals used during the reporting year:

Chemical Name	Use	Supplier
PAX-XL6	Coagulant	Kemira
Fluoride	Fluoridation	Brenntag
Chlorine Gas	Disinfection	Brenntag
Caustic Soda	pH Adjustment	Sodrox
Norfloc 127H	Polymer – Actiflo's	Northland Chemical
Norfloc PC-13	Polymer - Lamella Clarifier & Centrifuge Process	Northland Chemical
Silica Sand	Actiflo Process	Veolia

### Distribution

The distribution system consists of various piping, one (1) tower and one (1) booster pumping station. The system consists of approx. 38 km of water mains, 1,865 service connections, 245 fire hydrants, and 21 dead ends. The water mains are constructed mainly of cast iron and polyvinyl chloride (PVC) pipes, ranging from 40 mm (1.5 inches) to 400 mm (16 inches). Consumers are not equipped with individual water meters.

## Summary of Non-Compliances

### Adverse Water Quality Incidents:

Date	AWQI #	Location	Problem	Details	Legislation	Corrective Action Taken
Apr 7, 2025	167814	Distribution System	THM RAA Exceedance –	THM formation	Result of 106.01	Sent to MECP SAC, MECP local office Water Inspector,

			Q1 of 2025	problem in the distribution system	(MAC is 100 ug/L)	MOH, and client the AWQI form, Section 2C to notify of exceedance. No further actions required.
Jul 3, 2025	168834	Distribution System	THM RAA Exceedance – Q2 of 2025	THM formation problem in the distribution system	Result of 100.55 (MAC is 100 ug/L)	Sent to MECP SAC, MECP local office Water Inspector, MOH, and client the AWQI form, Section 2C to notify of exceedance. No further actions required.
Jul 4, 2025	168841	Treated Water (TW) & Distribution (DW) System	Lab reported exceedance of Sodium (Na) from treated water and distribution samples	Detected when lab performed testing on regular routine chemicals at the plant	Result of 23 for both samples (MAC is 20 mg/L)	Sent to MECP SAC, MECP local office Water Inspector, MOH, and client the AWQI form, Section 2C to notify of exceedance. MOH had OCWA re-sample. Results came back with 23 mg/L. No further actions required.
Jul 4, 2025	168840	Distribution System	Lab reported exceedance of Sodium (Na) from CNL reservoir sample (DW)	Detected when lab performed testing on regular routine chemicals at the plant	Result of 23 (MAC is 20 mg/L)	Sent to MECP SAC, MECP local office Water Inspector, MOH, and client the AWQI form, Section 2C to notify of exceedance. MOH had OCWA re-sample. Result came back with 23 mg/L. No further actions required.
Nov 20, 2025	170801	Distribution System	Water main break – Category 2	Water directed to users with potentially improperly disinfected	Section 16-4 of Schedule 16 of O. Reg. 170/03	Sent to MECP SAC, MECP local office Water Inspector, MOH, and client the AWQI form, Section 2C to notify of exceedance. Two sets of bacti samples tested and chlorine residual confirmed after flushing. No further actions required.

**Non-Compliance:**

Legislation	Requirement(s) system failed to meet	Duration of the failure (i.e. date(s))	Corrective Action	Status
There were no Non-Compliance during this reporting period				

**Non-Compliance(s) Identified in a Ministry Inspection:**

Legislation	Requirement(s) system failed to meet	Duration of the failure (i.e. date(s))	Corrective Action	Status
There were no Non-Compliances identified in the inspection report during this reporting period				

## Flows

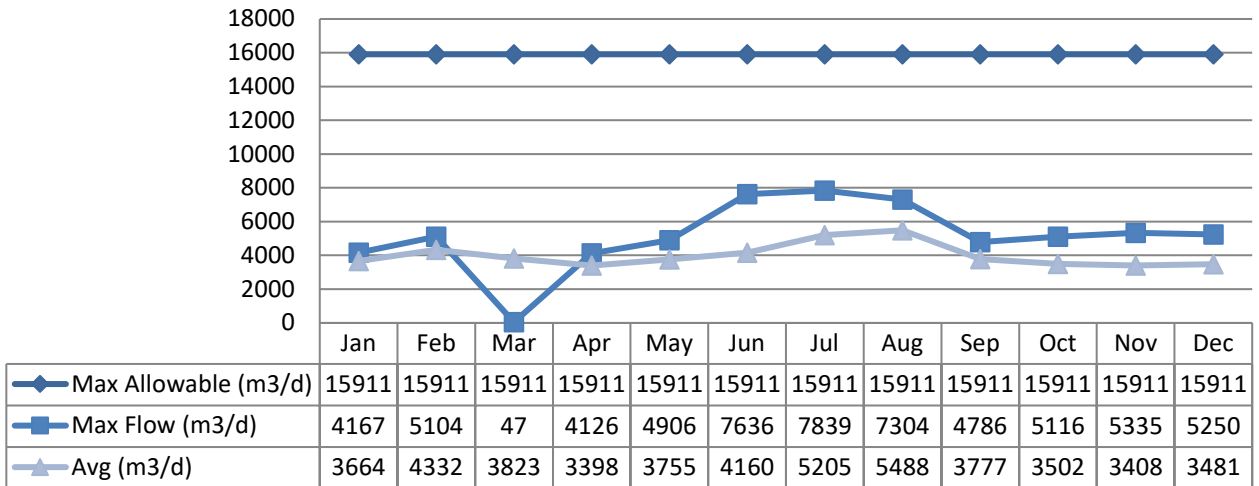
In 2025, the average day flow was at approximately 20.9% of the current plant design for the Deep River Drinking Water System, and the maximum day flow was at approximately 37.3% of the plant design of 13 638 m<sup>3</sup>/d.

### Raw Water Flows

The Raw Water flows are regulated under the Permit to Take Water. 2025 Raw Flow Data was submitted to the Ministry electronically under permit #4383-CYET6R. The confirmation and a copy of the data that was submitted are attached in Appendix A.

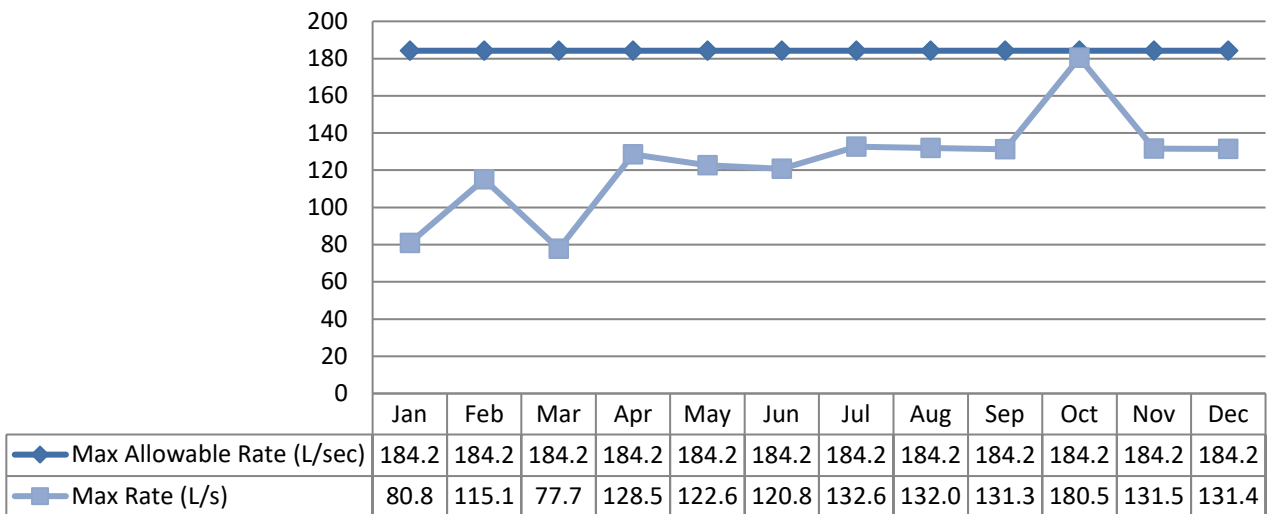
#### Total Monthly Flows (m3/d)

Max Allowable PTTW



#### Monthly Rated Flows (L/s)

Max allowable rate - PTTW

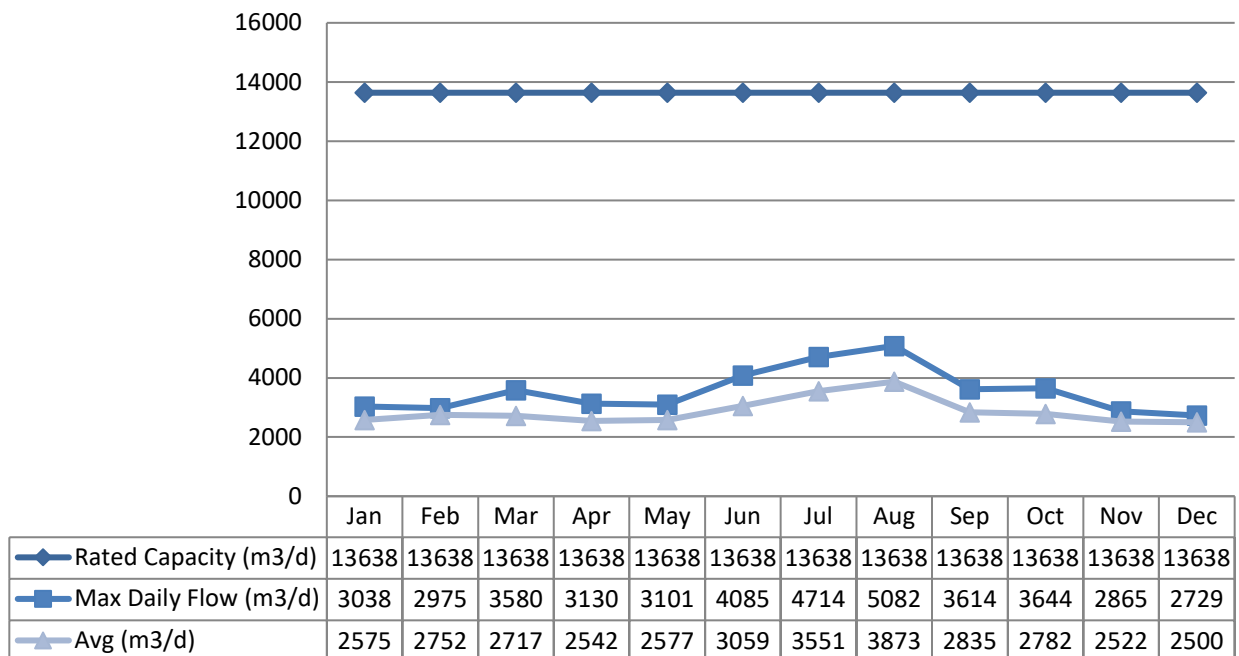


### Treated Water Flows

The Treated Water flows are regulated under the Municipal Licence.

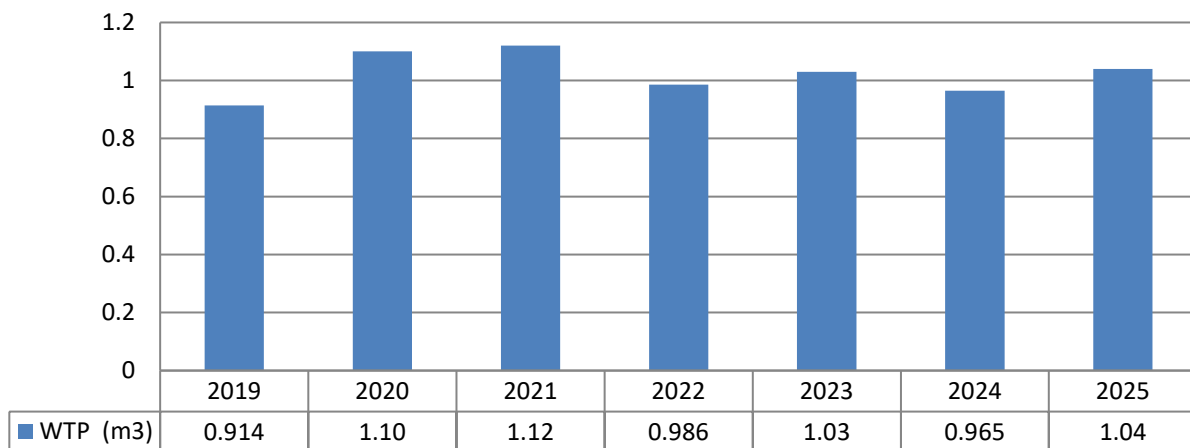
#### Monthly Rated Flows

Rated Capacity – MDWL



#### Annual Total Flow Comparison

Total Annual m3(x 10<sup>6</sup>)



## Regulatory Sample Results Summary

### Microbiological Testing

	No. of Samples Collected	Range of E. Coli Results		Range of Total Coliform Results		Range of HPC Results		
		Min	Max	Min	Max	No. of Samples	Min	Max
Raw Water	53	0	23	0	47			
Treated Water	53	0	0	0	0	53	0	17
Distribution Water	216	0	0	0	0	162	0	15

### Operational Testing

	No. of Samples Collected	Range of Results	
		Minimum	Maximum
Turbidity, In-House (NTU) - RW	53	1.46	9.47
Turbidity, In-House (NTU) - TW	53	0.03	0.77
Turbidity, In-House (NTU) - Filt1	46	0.05	0.27
Turbidity, On-Line (NTU) - Filt1	8760	0.03	0.40
Turbidity, In-House (NTU) - Filt2	53	0.08	0.44
Turbidity, On-Line (NTU) - Filt2	8760	0.01	0.42
Turbidity, In-House (NTU) - Filt3	53	0.05	0.29
Turbidity, On-Line (NTU) - Filt3	8760	0.01	0.42
Free Chlorine Residual, On-Line (mg/L) - TW	8760	1.15	3.16
Free Chlorine Residual, In-House (mg/L) - TW	248	0.14	1.94
Total Chlorine Residual, In-House (mg/L) - TW	248	1.39	2.27
Free Chlorine Residual, In-House (mg/L) – DW, DW1-DW4, DW7	369	0.08	1.76
Fluoride Residual, In-House (mg/L) - TW	252	0.31	0.95
Fluoride Residual, On-Line (mg/L) - TW	8760	0.01	1.36

NOTE: Spikes /Drops to zero recorded by on-line instrumentation were a result of air bubbles and various maintenance/calibration activities. All spikes are reviewed for compliance with O. Reg. 170/03.

### Inorganic Parameters

These parameters are tested as a requirement under O. Reg. 170/03. Sodium and Fluoride are required to be tested every 5 years. Nitrate and Nitrite are tested quarterly and the metals are tested annually, as required under O. Reg. 170/03. In the event any of the parameters exceed half of the maximum allowable concentration the parameter is required to be sampled quarterly.

- MAC = Maximum Allowable Concentration as per O. Reg. 169/03
- BDL = Below the laboratory detection level

	Sample Date (yyyy/mm/dd)	Sample Result	MAC	No. of Exceedances	
				MAC	1/2 MAC
Treated Water					
Antimony: Sb (ug/L) - TW	2025/01/07	< MDL 0.0005	6.0	No	No
Arsenic: As (ug/L) - TW	2025/01/07	< MDL 0.001	10.0	No	No
Barium: Ba (ug/L) - TW	2025/01/07	9.0	1000.0	No	No
Boron: B (ug/L) - TW	2025/01/07	< MDL 0.01	5000.0	No	No

	Sample Date (yyyy/mm/dd)	Sample Result	MAC	No. of Exceedances	
				MAC	1/2 MAC
Cadmium: Cd (ug/L) - TW	2025/01/07	< MDL 0.0001	5.0	No	No
Chromium: Cr (ug/L) - TW	2025/01/07	< MDL 0.001	50.0	No	No
Mercury: Hg (ug/L) - TW	2025/01/07	< MDL 0.0001	1.0	No	No
Mercury: Hg (ug/L) - TW	2025/01/07	< MDL 0.0001	1.0	No	No
Selenium: Se (ug/L) - TW	2025/01/07	< MDL 0.001	50.0	No	No
Uranium: U (ug/L) - TW	2025/01/07	< MDL 0.001	20.0	No	No
<b>Additional Inorganics</b>					
Fluoride (mg/L) - TW	2025/12/02	0.56	1.5	No	No
Nitrite (mg/L) - TW	2025/01/07	< MDL 0.1	1.0	No	No
Nitrite (mg/L) - TW	2025/04/01	< MDL 0.1	1.0	No	No
Nitrite (mg/L) - TW	2025/07/02	< MDL 0.1	1.0	No	No
Nitrite (mg/L) - TW	2025/10/01	< MDL 0.1	1.0	No	No
Nitrate (mg/L) - TW	2025/01/07	0.15	10.0	No	No
Nitrate (mg/L) - TW	2025/04/01	0.22	10.0	No	No
Nitrate (mg/L) - TW	2025/07/02	0.25	10.0	No	No
Nitrate (mg/L) - TW	2025/10/01	0.31	10.0	No	No
Sodium: Na (mg/L) - TW	2025/07/07	23.0	20*	Yes	Yes

\*There is no "MAC" for Sodium. The aesthetic objective for sodium in drinking water is 200 mg/L. The local Medical Officer of Health should be notified mg/L when the sodium concentration exceeds 20 mg/L, so that this information may be communicated to local physicians, for their use with patients on sodium-restricted diets.

Schedule 15 Sampling: Lead

The Schedule 15 Sampling is required under O. Reg. 170/03. This system is under the plumbing exemption therefore, hydrant samples only were collected.

Distribution System	Number of Sampling Points	Number of Samples	Range of Results		MAC (mg/L)	Number of Exceedances
			Minimum	Maximum		
Alkalinity (mg/L)	3	6	30	37	500	0
pH	3	6	8.74	8.85	9.5	0
*Lead (mg/L)	3	6	N/A	N/A	0.01	0

\*Lead will be sampled in 2027 – every 3 years

Organic Parameters

These parameters are tested annually as a requirement under O. Reg. 170/03. In the event any of the parameters exceed half of the maximum allowable concentration the parameter is required to be sampled quarterly.

	Sample Date (yyyy/mm/dd)	Sample Result	MAC	Number of Exceedances	
				MAC	1/2 MAC
<b>Treated Water</b>					
Alachlor (ug/L) - TW	2025/01/07	< MDL 0.5	5.00	No	No
Atrazine + N-dealkylated metabolites (ug/L) - TW	2025/01/07	< MDL 0.2	5.00	No	No
Azinphos-methyl (ug/L) - TW	2025/01/07	< MDL 2.0	20.00	No	No
Benzene (ug/L) - TW	2025/01/07	< MDL 0.5	1.0	No	No

	Sample Date (yyyy/mm/dd)	Sample Result	MAC	Number of Exceedances	
				MAC	1/2 MAC
Benzo(a)pyrene (ug/L) - TW	2025/01/07	< MDL 0.01	0.01	No	Yes*
Bromoxynil (ug/L) - TW	2025/01/07	< MDL 0.5	5.00	No	No
Carbaryl (ug/L) - TW	2025/01/07	< MDL 5.0	90.00	No	No
Carbofuran (ug/L) - TW	2025/01/07	< MDL 5.0	90.00	No	No
Carbon Tetrachloride (ug/L) - TW	2025/01/07	< MDL 0.2	2.00	No	No
Chlorpyrifos (ug/L) - TW	2025/01/07	< MDL 1.0	90.00	No	No
Diazinon (ug/L) - TW	2025/01/07	< MDL 1.0	20.00	No	No
Dicamba (ug/L) - TW	2025/01/07	< MDL 1.0	120.00	No	No
1,2-Dichlorobenzene (ug/L) - TW	2025/01/07	< MDL 0.4	200.00	No	No
1,4-Dichlorobenzene (ug/L) - TW	2025/01/07	< MDL 0.4	5.00	No	No
1,2-Dichloroethane (ug/L) - TW	2025/01/07	< MDL 0.2	5.00	No	No
1,1-Dichloroethylene (ug/L) - TW	2025/01/07	< MDL 0.5	14.00	No	No
Dichloromethane (Methylene Chloride) (ug/L) - TW	2025/01/07	< MDL 4.0	50.00	No	No
2,4-Dichlorophenol (ug/L) - TW	2025/01/07	< MDL 0.2	900.00	No	No
2,4-Dichlorophenoxy acetic acid (2,4-D) (ug/L) - TW	2025/01/07	< MDL 1.0	100.00	No	No
Diclofop-methyl (ug/L) - TW	2025/01/07	< MDL 0.9	9.00	No	No
Dimethoate (ug/L) - TW	2025/01/07	< MDL 2.5	20.00	No	No
Diquat (ug/L) - TW	2025/01/07	< MDL 5.0	70.00	No	No
Diuron (ug/L) - TW	2025/01/07	< MDL 10.0	150.00	No	No
Glyphosate (ug/L) - TW	2025/01/07	< MDL 10.0	280.00	No	No
Malathion (ug/L) - TW	2025/01/07	< MDL 5.0	190.00	No	No
2-Methyl-4-chlorophenoxyacetic acid (MCPA) (ug/L) - TW	2025/01/07	< MDL 10.0	100.00	No	No
Metolachlor (ug/L) - TW	2025/01/07	< MDL 1.0	50.00	No	No
Metribuzin (ug/L) - TW	2025/01/07	< MDL 5.0	80.00	No	No
Monochlorobenzene (Chlorobenzene) (ug/L) - TW	2025/01/07	< MDL 0.5	80.00	No	No
Paraquat (ug/L) - TW	2025/01/07	< MDL 1.0	10.00	No	No
PCB (ug/L) - TW	2025/01/07	< MDL 0.1	3.0	No	No
Pentachlorophenol (ug/L) - TW	2025/01/07	< MDL 1.0	60.0	No	No
Phorate (ug/L) - TW	2025/01/07	< MDL 0.5	2.0	No	No
Picloram (ug/L) - TW	2025/01/07	< MDL 5.0	190.00	No	No
Prometryne (ug/L) - TW	2025/01/07	< MDL 0.25	1.00	No	No
Simazine (ug/L) - TW	2025/01/07	< MDL 1.0	10.00	No	No
Terbufos (ug/L) - TW	2025/01/07	< MDL 0.4	1.00	No	No
Tetrachloroethylene (ug/L) - TW	2025/01/07	< MDL 0.3	10.00	No	No
2,3,4,6-Tetrachlorophenol (ug/L) - TW	2025/01/07	< MDL 1.0	100.00	No	No
Triallate (ug/L) - TW	2025/01/07	< MDL 1.0	230.00	No	No
Trichloroethylene (ug/L) - TW	2025/01/07	< MDL 0.3	5.00	No	No
2,4,6-Trichlorophenol (ug/L) - TW	2025/01/07	< MDL 0.2	5.00	No	No
Trifluralin (ug/L) - TW	2025/01/07	< MDL 1.0	45.00	No	No
Vinyl Chloride (ug/L) - TW	2025/01/07	< MDL 0.2	1.00	No	No

	Sample Date (yyyy/mm/dd)	Sample Result	MAC	Number of Exceedances	
				MAC	1/2 MAC
<b>Distribution Water</b>					
Trihalomethane: Total (ug/L) Running Annual Average (RAA) - DW	2025	89.06	100.00	No	Yes
HAA: Total (ug/L) Running Annual Average (RAA) - DW	2025	49.45	80.0	No	Yes

MAC = Maximum Allowable Concentration as per O. Reg. 169/03

\*BDL = Below the laboratory detection level

### Additional Legislated Samples

Legislation	Sample	Parameter	Date	Range Results	MAC
MDWL	Backwash Effluent	Suspended Solids	2025	< 2.0 mg/L	
			Annual Average	< 2.0 mg/L	25 mg/L

### Major Maintenance Summary (Capital)

WO #	Description
4334229	Routine work like flushing, adding auto flushers, service line replacements, live taps, water shutoffs for town areas like gardens and residential water OFF/ON's

### Distribution Activities/Maintenance

Date	Details
Jan 2025	All weekly routine water sampling for Deep River and CNL, tower inspection and booster station inspections completed in every month for 2025. Water OFF/ON for plumber at 23 Lasalle Drive Watermain break at 31 Glendale Avenue Watermain break on Parkdale Avenue Hydrant at Glendale Avenue/Laurentian Street was frozen; closed secondary valve, bagged hydrant, notified Deep River Fire Department (DRFD) Water OFF/ON for plumber at 20 Chadwick Drive Town thawed hydrant on Glendale Avenue, OCWA flushed, re-opened secondary valve, notified DRFD was back in service Water main break at 2 Glendale Avenue Water main break at 8 Iberville Street Water main break at lane behind 67 Hillcrest Avenue Emergency water shut off at 32724 Hwy #17; water left off overnight; owner would call when repair is completed to have water put back on Water main break at 13 Cabot Place
Feb 2025	Emergency water off at 21 Glendale Avenue and left off overnight OCWA witnessed live tap performed by the City of Pembroke at the new Long-Term Care Centre on Banting Drive
Mar 2025	Town repaired water main break at 12 Laurier Avenue Town repaired water main break behind 92 Parkdale Avenue Hetek calibrated at booster station the CO detectors

Date	Details
	<p>Contractor installed a certified backflow and launched swabs through the new water main at the site of the Long-Term Care (LTC) Centre</p> <p>Contractor pressure tested water main at LTC</p> <p>Contractor started continuous feed water main disinfection at LTC, confirmed high chlorine disinfection, then later confirmed high chlorine was removed from the water main</p> <p>Water ON at 1 Summit Street</p> <p>Investigated with town staff possible service leak at 42 Highland Crescent</p>
Apr 2025	<p>Collected bacti samples for new watermain at LTC and shipped by and billed to contractor</p> <p>Water main break at 47 Glendale Avenue</p> <p>OCWA witnessed final water main connection at Long Term Care centre</p> <p>Water OFF/ON at 41 Beach Avenue</p> <p>Water main break on Huron Street and Forest Avenue</p> <p>Hydrant at 80 Hillcrest repaired with new lower and upper rods, drip lever, and seat</p>
May 2025	<p>Water OFF/ON at 1 Sheridan Court for repairs by contractor</p>
Jun 2025	<p>Turned on water at Marina</p> <p>Started injecting chlorine to booster station and set to 1.30 mg/L going out to the reservoir at CNL</p>
Jul 2025	<p>Water OFF/ON at Lamure Beach</p> <p>Water OFF/ON at Grouse Park</p> <p>Repaired broken service line off the mainline for 29 &amp; 31 Alder Crescent</p> <p>Valve replacement and water main repair behind Valu-mart by contractor</p>
Aug 2025	<p>Turned water OFF/ON at 28 Wolfe Avenue for plumber that verified no leaks</p> <p>Town replaced curb stop at 58 Laurier Avenue</p> <p>Town replaced leaking main stops at 20 &amp; 22 Glendale Avenue</p> <p>Turned water ON at 4 Sheridan Court</p> <p>Ran two new hydrants and tested the isolation valves</p>
Sept 2025	<p>Contractor installed new waterline to a new build on Hammond Crescent</p> <p>Water OFF/ON at 1 Lasalle Drive and plumber confirmed no leaks</p> <p>Town replaced hydrant and installed new valve to hydrant on Parkdale Avenue and flushed two other hydrants near by</p> <p>Contractor on-site at Pinewood Place to prep for excavation for auto flushers; pipe work to begin September 29<sup>th</sup></p> <p>Hetek completed gas detector system calibrations at booster station, and test run generator offload</p>
Oct 2025	<p>Contractor installed auto flusher on Darwin Street</p> <p>Flushed west end</p> <p>Contractor installed auto flusher on Newton Crescent</p> <p>Water OFF/ON at Marina</p> <p>Contractor installed auto flusher on Pinewood Place</p> <p>Contractor replaced hydrant PWP-1 and flushed hydrant</p> <p>Water OFF/ON at 26 Lasalle Drive and plumber confirmed no leaks</p> <p>Water OFF at Grouse Park</p> <p>Contractor installed auto flusher at east end</p> <p>Flushed west end of town</p> <p>Water OFF at 194 Pine Point Road for the season</p>

Date	Details
	Water OFF/ON at 57 Frontenac Crescent for plumber confirm no leaks Flow testing on east and west end of town Town replaced valve on west side of Kelvin Crescent and flushed two hydrants Flushed east end hydrant HWY-38 Community Compliant at 7 Kennedy Place, flushed hydrant
Nov 2025	Water OFF at Marina Flushed east side of Highway Contractor installed an extension on hydrant PWP-1 Water OFF/ON for Contractor to replace water service at 39 Algonquin Street Water main break at Frontenac Crescent and Avon, valve was choked back down on corner of Front and Thomas, vac truck and digging at 105 Frontenac Crescent Water shut OFF at 33A Chadwick Drive for season Town repaired water service to 19 Spruce Crescent Water OFF at Lamure Beach Bacti samples taken at 20 Kelvin Crescent and Newton Crescent hydrant Town replaced two valves on Kelvin Crescent and flushed hydrant Water OFF at Golf Course for season
Dec 2025	Emergency shut off at 58 Ridge Road Contractor replaced water service at 58 Ridge Road from curb stop to house

# Appendix A

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## WTRS Data and Submission Confirmation

**Water Taking Data submitted successfully.**

**Confirmation:**

Thank you for submitting your water taking data online.

Permit Number: 4383-CYET6R

Permit Holder: THE CORPORATION OF THE TOWN OF DEEP RIVER.

Received on: Feb 4, 2026 8:11 AM

This confirmation indicates that your data has been received by the Ministry, but should not be construed as acceptance of this data if it differs from that specified on the Permit Number, assigned to the Permit Holder stated above.

[Return to Main Page](#)

DEEP2 RIVER2 | 2026/02/04  
version: v5.0.0.01 (build#: 28)  
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