



## ATTENTION PUBLIC ADVISORY

**To:** All resident of Deep River & Laurentian Hill that utilize the Deep River Municipal Water System

**Date:** September 29, 2022 at 9:00 a.m.

**Re:** Precautionary Boil Water Advisory

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The Town of Deep River has received a Precautionary Boil Water advisory order from the Renfrew County District Health Unit (RCDHU) on the morning of September 29, 2022. This order requires the Town of Deep River to notify all residents/users to boil their **drinking water** until further notice.

As per *Ontario Regulation 170/03*, boil water advisories are issued by the RCDHU, in consultation with the Ministry of the Environment and the Town of Deep River.

A loss of pressure in the distribution system late in the evening of September 28, 2022 for approximately 30 minutes was reported consistent with Ontario's Safe Drinking Water Act, 2002.

Deep River is currently rehabilitating a portion of the distribution system which is a critical upgrade to ensure the integrity of the system for years to come. This project combined with issues with Hydro phase reliability has caused a loss of pressure in our municipal water distribution system.

### Water quality standards

Ontario has strict water quality standards, which the Town of Deep River continually meets and exceeds. There are a series of filtration, treatment, monitoring and backup systems in place to continually supply high quality drinking water to every home and business within Deep River.

Although rare, an adverse test result or potential problem in the water treatment and distribution system may result in us asking customers to boil water before consuming it.

### What to do

When a boil water advisory is in effect, water should be brought to a rolling boil, boiled for at least one minute and allowed to cool before use.

#### Use tap water for:

- Washing clothes (if the water is clear)

- Showering (adults and older children) and bathing, provided care is taken not to swallow water. Sponge bathe small children and infants.
- Shaving
- Flushing toilets

### **Use cooled, boiled water for:**

- Drinking
- Brushing teeth
- Hand washing
- Washing fruits and vegetables
- Preparing food and baby formula
- Making ice
- Coffee makers
- Giving water to pets

### **Do not use:**

- Kitchen and other household water filters
- Ice makers and soda dispensers that are connected to the water supply
- Children's water play activities such as wading pools and water tables

## **What should I do after the boil water advisory is lifted?**

- Run cold water faucets for one minute before using the water.
- Run drinking fountains for one minute before using the water.
- Flush all garden hoses by running cold water through them for five minutes.
- Run water softeners through a regeneration cycle.
- Drain and refill water heaters set below 45°C (normal setting is 60°C).

## **Where to get information**

In case of a wide area boil water advisory, the Town of Deep River will share information using traditional and social media. Follow us on Facebook @TOWN OF DEEP RIVER and Instagram @townofdeeperiver. If you have any questions, please contact us at 613-584-2000 ext. 07 or RCDHU at 613-732-3629 ext. 569